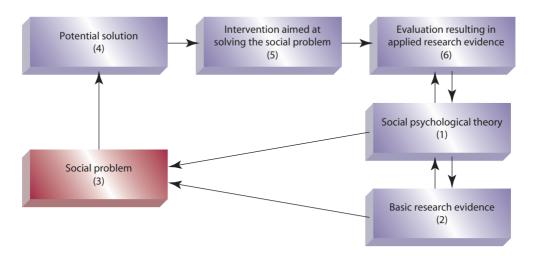


**Figure 15.1** *Changing the social norm of drinking (www.socialnorms.org).* 



**Figure 15.2** *The relation between theory and practice.* 

Learning hierarchy (learn-feel-do)	Dissonance- attribution-hierarchy (do-feel-learn)	Low-involvement- hierarchy (learn-do-feel)
If recipients are	lf recipients are	If recipients are not
involved and	involved, but	involved and
alternatives are clearly	alternatives are not	alternatives are not
distinguishable	clearly distinguishable	clearly distinguishable
1. learning	1. behaviour change	1. learning
2. attitude change	2. attitude change	2. behaviour change
3. behaviour change	3. learning	3. attitude change

Figure 15.3 The three-orders hierarchy model (Ray, 1973, 1982).

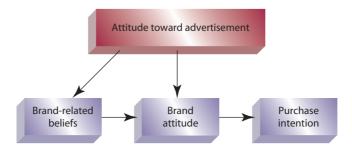
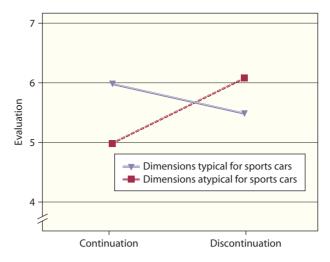
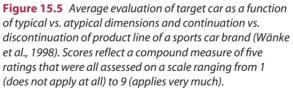
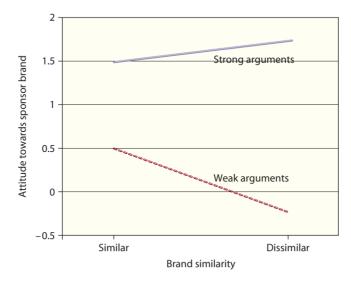


Figure 15.4 The dual mediation model (Brown & Stayman, 1992).







**Figure 15.6** Attitudes as a function of similarity of brands and argument quality (Priester et al., 2004, Experiment 1).

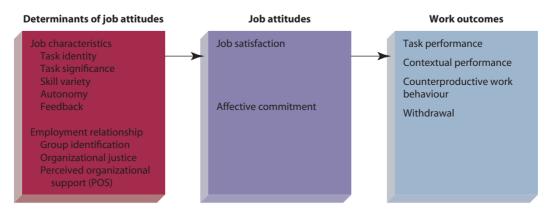


Figure 15.7 Determinants of job attitudes and how they relate to work outcomes.

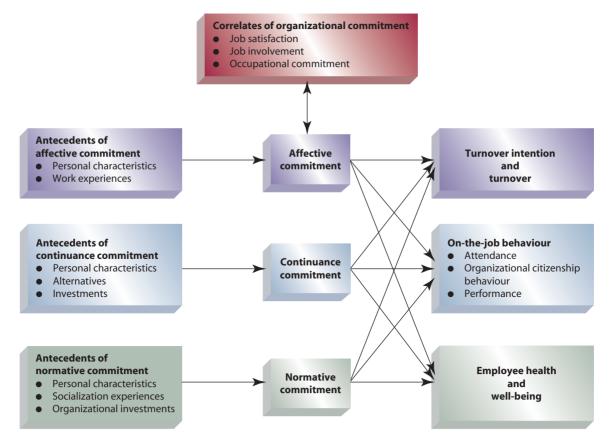


Figure 15.8 Three-component model of organizational commitment (Meyer et al., 2002).

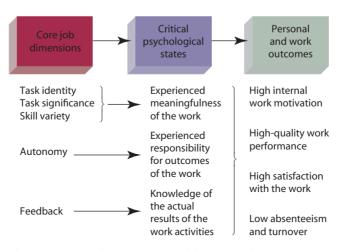


Figure 15.9 Job characteristics model (JCM) (Hackman & Oldham, 1976).

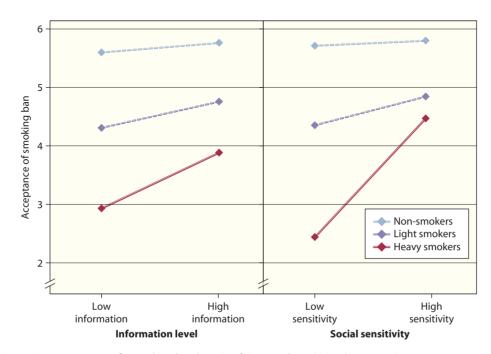
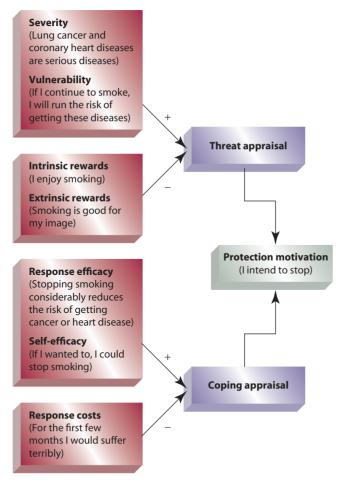
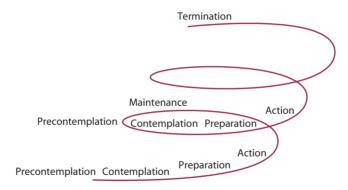


Figure 15.10 Improving acceptance of a smoking ban by using fair procedures (Greenberg, 1994).



**Figure 15.11** Protection motivation theory applied to the reduction of smoking (Stroebe, 2001; based on Rogers, 1983).



**Figure 15.12** Spiral pattern of the stages of change of the transtheoretical model (Prochaska et al., 1992).