# Miles HEWSTONE and Wolfgang STROEBEL (editors)

Introduction to Social Psychology: A European Perspective (third edition, 2001)

**Test Bank Questions** 

# MCQs for Chapter 1: Introducing Social Psychology Historically **Carl F. Graumann**

- 1. In everyday conversation, the inner, mental (conscious as well as unconscious) dynamics attributed to individuals, groups, types, institutions and peoples is referred to as .....
- (b) psychology (a) personality
- (c) psychoanalysis (d) sociology
- 2. The approach to the study of social behaviour which relies on the study of individual experience and behaviour is called .....
- (b) individuo-centred (a) socio-centred
- (d) ethno-centred (c) ego-centred
- 3. In the ..... approach, social structures are major determinants of individual experience and behaviour.
- (a) socio-centred (b) self-centred
- (c) individuo-centred (d) psycho-centred
- 4. The doctrine that emphasizes the rights, values and interests of the individual, from which all rights and values of society have to be derived and justified is called .....
- (a) individual differentiation (b) individuosocialism
- (c) individuocentrism

- (d) individualism
- 5. ..... is the doctrine that every activity is motivated by the desire for pleasure and the avoidance of pain.

(a) Indolism (b) Instrumentalism (c) Epicurism (d) Hedonism

6. Which of the following is the doctrine in which knowledge should be

verified by scientific methods?

- (a) positivism (b) empiricism
- (c) utilitarianism (d) experimentalism
- 7. Which theory stressed the adaptive function of human behaviours in their social environment?
- (a) evolutionary (b) instrumental
- (c) developmental (d) behaviourist
- 8. ..... was a German school, which flourished from the eighteenth to the early twentieth century. It stressed the way in which a community shapes its members, especially through the medium of language.
- (a) Gestalt psychology (b) Völkerpsychologie

(c) Zeitgeist (d) Wundtpsychologie

- 9. Early approaches to ..... revolved around the concept of mental contagion and the idea that gatherings of individuals rapidly become irrational, primitive irresponsible mobs.
- (a) Freudian psychology (b) Völkerpsychologie
- (c) authoritarian psychology (d) crowd psychology
- 10. Modern social psychology may be dated from around ......(a) 1930(b) 1880(c) 1920(d) 1900
- 11. Which of the following statements is true?
- (a) F. H. Allport is often credited with introducing scientific experiments into American social psychology around 1924.
- (b) F. H. Allport is often credited with introducing field studies into American social psychology around 1924.
- (c) F. H. Allport is often credited with introducing European methods into American social psychology around 1924.

(d) F. H. Allport is often credited with introducing attitude measures into American social psychology around 1924.			
12. Around the time of Worl emphasized	d War II, Lewin's action rese	arch	
1	(b) personality and social ps (d) ethics and validity	sychology	
13. Lewin's approach, which over the parts, was calle	n emphasized the primacy of d	the whole	
(a) cognitive theory	(b) field theory		
<ul><li>(a) cognitive theory</li><li>(c) gestalt theory</li></ul>	(d) personality theory		
from a behavioural to a .	(b) cognitive	v a change	
<ul> <li>15. In which of the following years was the European Association of Experimental Social Psychology founded?</li> <li>(a) 1986 (b) 1976 (c) 1966 (d) 1956</li> </ul>			
		(4) 1000	
psychology during the 1	oscovici advocated a more 960s and 1970s. al (c) British (d) Ame		
<ul> <li>17. Compared with European social psychology American social psychology tended to be more</li></ul>			
18. Traditionally speaking, k include	ey interests of European soci	ial psychology	
(a) social influence	(b) social experi	ments	
(c) social information proces			

19. Shared emphasis on the social construction of reality, including

..... is currently reducing traditional differences between American and European social psychology.

- (a) scientific knowledge (b) politics
- (c) sociology (d) sociobiology
- 20. Which of the following of Moscovici's theories was greatly influenced by Durkheim's theories?
- (a) social influence (b) social representations
- (c) social engineering (d) social inhibition

### MCQs for Chapter 2: Evolutionary Social Psychology John Archer

1. The seminal principle underpinning evolutionary social psychology

is the principle of .....

- (a) cooperation of the fittest (b) natural selection
- (c) reciprocal altruism (d) survival of the strong
- 2. Which of the following sorts of advantage does natural selection confer on individuals who possess natural variations in an environment to which they are well adapted?
- (a) survival (b) reproductive (c) social (d) group
- 3. What is the name of the discipline in which Darwin's theory of natural selection is applied to explain the origins and maintenance of social behaviour?
- (a) biopsychosociology (b) a
  - (b) animal behaviour
- (c) behavioural psychology
  - (d) evolutionary psychology
- 4. An individual's ability to leave a greater proportion of its genes in succeeding generations than other individuals is known as his or her
- (a) fitness
- (c) reproductive strategy
- (b) inclusive fitness(d) reciprocal mating

5. Which of the following terms refers to the possession of characteristics which enable the organism to survive and reproduce better than organisms with other characteristics?				
(a) adaptation			(d) altruism	
6. Which of the fol fitness?	llowing types of	behaviour increase	es another's	
(a) competitive	(b) adaptive	(c) altruistic	(d) maladaptive	
	lefined as the	•••••		
<ul><li>(a) coefficient of fit</li><li>(c) coefficient of ind</li></ul>				
(c) coefficient of ind	Jusiveness	(d) coefficient of co		
8. An individual's reduces his or l by a greater an	her own fitness,	s may be increased provided his or hei	0	
(a) friends (b)	social group	(c) mates	(d) relatives	
9. Genes which lead to reciprocal altruism can be evolutionarily fit if an individual carrying out an altruistic act can rely on its				
(a) donor (b)			(d) observer	
<ul> <li>10. Which of the following statements is true?</li> <li>(a) Child abuse is more likely to occur in families which contain two natural parents.</li> <li>(b) Child abuse is more likely to occur in families which contain two unfaithful parents.</li> <li>(c) Child abuse is more likely to occur in families which contain one natural and one step-parent.</li> <li>(d) Child abuse is more likely to occur in families which contain two adoptive parents.</li> </ul>				
11 In avalutionary	hiology what n	ama is given to the	process whereby	

11. In evolutionary biology, what name is given to the process whereby an animal obtains greater (or fewer) of the resources necessary for survival and reproduction than another? (a) competition

(a) parental time

(c) cuckoldry

(b) cooperation(d) collaboration

- 12. In evolutionary biology, ..... is greater for women.
  - (b) parental love
- (c) parental investment (d) parental involvement
- 13. Differences in levels of parental investment between males and females has led to the evolution of different ..... in accessing and choosing mates.
- (a) desires (b) strategies (c) needs (d) choices
- 14. Generally speaking, which of the following reproductive strategies is likely to maximize male fitness?
- (a) minimizing the number of offspring fathered.
- (b) protecting offspring fathered.
- (c) maximizing the number of offspring fathered.
- (d) abandoning offspring fathered.

15. Because it is difficult for a man to be sure that he is the father of his wife's children, a fear of cuckoldry might have evolved, leading to various psychological mechanisms, such as ...... to avoid it.

- (a) male fantasy (b) male supremacy
- (c) male dominance (d) male jealousy
- 16. Which of the following terms describes a mating system comprising one female and several males?
- (a) monogamy (b) duandry (c) polyandry (d) polygyny
- 17. Males' mate selection criteria often correlate with predictors of female .....
- (a) potential as provider (b) reprodu
- (c) waist-to-hip ratio
- (b) reproductive health(d) attractiveness
- 18. Fluctuating asymmetry provides an external marker of .....
- (a) developmental instability
- (b) power (d) inclusive fitness
- (c) mate selection criteria

- 19. In some herding societies, a 'culture of honour' among men is based on the principle of ...... for the slightest challenge.
- (a)retaliation (b) reward (c) selection (d) congratulation
- 20. Which of these predictions about young men follows from evolutionary psychology?
- (a) young men will tend to challenge cuckolds
- (b) young men will tend to take risks
- (c) young men will tend to cooperate
- (d) young men will tend to be altruistic

# MCQs for Chapter 3: Developmental Social Psychology Kevin Durkin

- 1. Which of the following considerations are essential for a full scientific understanding of changes and continuities in social competencies and frequently have relevance for understanding adult functioning?
- (a) developmental (b) methodological
- (c) objective (d) scientific
- 2. What is the name of the process whereby people acquire the rules of behaviour and the systems of beliefs and attitudes that equip them to function effectively as members of their society.
- (a) conditioning (b) interactions (c) socialization (d) birth
- 3. The early view that socialization had to be imposed on the developing child has been superseded by the ...... Model, in which

the child is seen as an active participant in joint behaviours that are essential to its own social development.

- (a) Piagetian (b) Skinnerian (c) Mutuality (d) Freudian
- 4. The advent of ..... enabled researchers to observe infant–caregiver interactions more closely.
- (a) video-recording (b) computers
- (c) the cognitive interview (d) the Strange Situation

- 5. ..... may be defined as an enduring emotional tie between one person and another.
- (a) Emotion(b) Affectation(c) Conation(d) Attachment
- 6. Attachment functions to maintain an infant's proximity to its caregiver thereby promoting a ..... for cognitive and social development.
- (a) theory (b) secure base (c) model (d) goal
- 7. What is the name of the standardized procedure to observe infants' behaviour when they were briefly separated, then reunited with their mothers (or main caregivers), which was developed by Ainsworth et al. (1978)?
- (a) Gestalt approach (b) Strange Situation
- (c) socialization test (d) laboratory paradigm
- 8. What is the type of attachment in which a child shows relatively little distress on parting, but disinterest in interaction with its mother at reunion?
- (a) anxious/avoidant (b) anxious/ambivalent
- (c) securely attached (d) unattached
- 9. Chomsky suggested that ..... are too complex to be learned in a few years and therefore must reflect the innate structure of human minds.
- (a) grammatical structures
- (b) social norms(d) emotional concepts
- (c) vocabularies (d)
- 10. Social aspects of language development were not widely studied during the 1970s because of evidence that children's language
  - developed according to ..... rather than their experiences with adults.
- (a) theories of mind (b) intelligence (c) proximal zones (d) rules
- 11. During ...... processes, speakers adjust their speech styles to converge or diverge from their interactants.

(a) mutuality

(c) speech accommodation

(b) cooperative

(d) social facilitation

- 12. Brown's (1973) studies of language acquisition in social contexts highlighted the importance of reciprocity, adult support and the nature of .....
- (a) linguistic input(b) grammar(c) sexist language(d) children
- 13. Piaget theorized that the non-conserving child fails to reverse transformations and to .....
- (a) overgeneralize (b) decentre (c) attend (d) develop
- 14. Which of the following statements is true?
- (a) Doise et al. (1975) discovered that children gained insights into conservation through social influences such as cognitive competition with peers.
- (b) Doise et al. (1975) discovered that children gained insights into conservation through social influences such as emotional disagreement with peers.
- (c) Doise et al. (1975) discovered that children gained insights into conservation through social influences such as cooperation with peers
- (d) Doise et al. (1975) discovered that children gained insights into conservation through social influences such as socio-cognitive conflict with peers.
- 15. Which of the following terms did Vygotsky use to define the distance between what a child can do unaided and what he or she can do with collaboration or guidance?
- (a) developmental envelope (b) la
  - (b) latitude of acceptance

(c) secure base

- (d) zone of proximal development
- 16. Which of the following do children have to build in order to predict and understand others' behaviour?
- (a) theory of behaviour (b) theory of prediction
- (c) theory of attribution
- (d) theory of mind

- 17. ..... refers to the awareness that social judgements of us may reflect our associations with other people.
- (a) Extended identity
- (b) Social identity
- (c) Theory of identity (d) Personal identity
- 18. Although six-year-old children's knowledge of different countries was minimal, Tajfel and Jahoda (1966) found children's ..... was well established
- (a) social intelligence
- (c) ethnic identity
- (b) affective orientation
- (d) cultural construct

# MCQs for Chapter 4: Methodology in Social Psychology Antony S. R. Manstead and Gun R. Semin

- Procedures for gathering information in social psychology are known as 1. (a) methods (b) experiments (c) scenarios (d) research A set of abstract concepts, together with propositions which specify the 2. relationships between them, is called a ..... (b) construct (a) variable (c) model (d) theory A proposed explanation for observed relationships between events is called 3. a ..... (b) demand characteristic (a) construct (c) fact (d) hypothesis 4. What is the difference between a quasi-experiment and a field experiment? (b) random allocation of subject (a) the type of setting (c) representativeness of subject sample (d) use of observational methods The generalizability of an observed relationship beyond the specific 5. circumstances under which it was observed by the researcher is referred to as ..... (b) internal validity (a) representativeness (d) construct validity (c) external validity
- Which of the following types of experimental scenarios are typically 6.

employed during quasi-experiments? (a) valid (b) laboratory (c) natural everyday life (d) controlled				
7. In which type of research methods do researchers have relatively high control over the setting and can randomly allocate participants to conditions?				
(a) surveys (b) quasi- experiments				
(c) observations (d) experiments				
<ul> <li>8. In a experimental design, the interaction between two or more independent variables may be examined.</li> <li>(a) factorial (b) randomized (c) controlled (d) blocked</li> </ul>				
<ul> <li>9. The extent to which a measured variable really captures the underlying construct is called the</li></ul>				
<ul><li>10. Which of the following variables are manipulated by the experimenter?</li><li>(a) dependent</li><li>(b) mediating</li><li>(c) independent</li><li>(d) random</li></ul>				
<ul><li>11. What is the most important criterion used for the item analysis (i.e. selection of items for the final scale) of a Likert scale?</li></ul>				
(a) the ambiguity of the item				
(b) the correlation of the score of the item with the total score				
<ul><li>(c) the normal distribution of the agreeing and disagreeing responses</li><li>(d) the correlation of the score of the item with that of other items</li></ul>				
<ul> <li>12. With a statistical interaction</li> <li>(a) the combined effect of the two independent variables is equal to the sum of their own main effects</li> </ul>				
(b) the combined effect of the two independent variables differs from the sum of their two main effects				
the sum of their two main effects (c) the internal validity of the experiment is threatened				
(d) there can be no main effects				
13. In a sample survey, a sample of respondents is selected so as to be				

..... of the population from which they are drawn.

(a) covariate (b) independent (c) typical (d) representative

- 14. An accomplice of the experimenter who is ostensibly another participant, but who in fact plays a prescribed role in an experiment, is known as a .....
- (a) volunteer (b) confederate (c) pupil (d) research assistant
- 15. What is the name given to the practice of informing participants about the nature and purpose of the experiment?
- (a) counselling (b) debriefing
- (c) deceiving (d) forced compliance
- 16. Which of the following statements is true?
- (a) In an experiment, the double-blind group of participants is typically not exposed to the independent variable(s).
- (b) In an experiment, the randomly allocated group of participants is typically not exposed to the independent variable(s).
- (c) In an experiment, the matched group of participants is typically not exposed to the independent variable(s).
- (d) In an experiment, the control group of participants is typically not exposed to the independent variable(s).
- 17. In an experiment, the validity of the inference that changes in the independent variable result in changes in the dependent variable is known as its .....
- (a) internal reliability (b) internal validity
- (c) external validity (d) construct validity
- 18. Cues which participants perceive as telling them how they are expected to respond in a research setting are known as .....
- (a) experimenter effects (b) demand characteristics
- (c) subject inferences (d) participant expectations
- 19. A measure is ..... if it yields the same result on more than one occasion or when used by different individuals.
- (a) reliable (b) valid (c) robust (d) operationalized

- 20. What is the name given to a variable which accounts for an observed relationship between two other variables?
- (a) a control variable (b) a mediating variable
- (c) an operationalized variable (d) an intervening variable

#### MCQs for Chapter 5: Social Cognition Klaus Fiedler and Herbert Bless

- 1. The basic assumption that underpins social cognition is that covert cognitive ...... and structures mediate between external stimuli and social behaviour.
- (a) experiences (b) instincts
- (c) feelings (d) processes
- 2. Priming a category increases the ..... of this category.
- (a) availability (b) applicability
- (c) accessibility (d) visibility
- 3. The first stage of an information-processing approach to social cognition highlights the interplay between ...... and prior knowledge.
- (a) incoming stimuli(b) personality(c) stereotypes(d) intelligence
- 4. A basic assumption of an information-processing approach to social cognition is that people do not always have the ...... or motivation to process stimuli in depth.
- (a) retrieval strategies (b) rationality
- (c) sense (d) resources
- 5. Which of the following statements is true?
- (a) Bottom-up processing expresses the idea that information processing is driven by new input rather than algorithms.
- (b) Bottom-up processing expresses the idea that information processing is driven by new input rather than prior knowledge
- (c) Bottom-up processing expresses the idea that information processing is driven by new input rather than 'rules of thumb'.

- (d) Bottom-up processing expresses the idea that information processing is driven by new input rather than irrational emotions.
- 6. Rather than being directly perceived, relevant social stimuli are frequently ......
- (a) encoded (b) categorized (c) inferred (d) implied
- 7. Categorization promotes cognitive economy through allowing perceivers to treat two or more objects as .....
- (a) inferior (b) equivalent (c) simplified (d) different
- 8. In a prototype approach, cognitive categories are represented by the characteristics of the ...... category members.
- (a) most simple (b) least typical
- (c) most probable (d) most typical
- 9. Unexpected information about a person is often recalled better than expected information because forming an ...... forces the perceiver to invest extra cognitive effort to integrate it.
- (a) illusory correlation (b) accessible stereotype
- (c) overall impression (d) theory of mind
- 10. Social hypothesis testing refers to the fact that social cognition exists in a real world so that information processing stages are coordinated in pursuit of the perceiver's .....
- (a) attributions (b) goals (c) implications (d) expectations
- 11. Which of the following terms describe judgemental heuristics?
- (a) algorithms (b) retrieval strategies
- (c) rules of thumb (d) calculations
- 12. Representativeness refers to a judgemental heuristic used to estimate event probabilities on the basis of crude ...... principles.
- (a) stereotypic (b) biased
- (c) availability (d) similarity
- 13. Which of the following describes an overestimation of the strength of a relationship between two usually distinct variables?
- (a) biased regression (b) illusory correlation
- (c) schematic perception (d) enhanced differentiation

- 14. Stereotypes can be maintained by attributing disconfirming observations to a ...... of people who are separated from the stereotyped group.
- (a) subtype (b) minority group (c) dyad (d) (an) outgroup
- 15. What is the name of the selective tendency for people to encode and retrieve information more efficiently when it matches their mood state?
- (a) emotive symmetry (b) matched guise
- (c) category-consistency (d) mood congruency
- 16. What underlying cognitive structure explains the priming of closely associated nodes in terms of spreading activation from a given node?
- (a) associative network (b) encoded cascade
- (c) attributional nexus (d) (a) semantic web
- 17. Under which condition is stereotype-inconsistent information recalled better than consistent information?
- (a) when processing capacity is insufficient
- (b) never
- (c) when processing capacity is sufficient
- (d) when the information is unexpected
- 18. Linguistic intergroup bias refers to the tendency to use relatively more abstract linguistic categories to describe ......
- (a) positive ingroup and negative outgroup
- (b) negative ingroup and positive outgroup
- (c) positive ingroup and biased outgroup
- (d) negative ingroup and negative outgroup
- 19. A social stereotype can be construed as a set of hypotheses about ...... between personal attributes and group membership.
- (a) prejudices (b) asymmetry
- (c) correlations (d) causal relationships
- 20. An especially important ..... for organizing complex social information is the individual.
- (a) process (b) category (c) rule of thumb (d) reason

# MCQs for Chapter 6: Emotion Klaus R. Scherer

	01	construct which mus (c) predicted	
and fac	ial, postural c	iad' comprises subject or vocal/verbal expression	0
		(b) cognitive arousal (d) psychophysiolog	ical arousal
	1541	(d) psychophysiolog	ical alousal
v		n moods and emotion tion, of lower intensit	
			J
(c) specific origin	n (	(b) diffuse origin (d) early origin	
particular ev	ent together v	the reaction of the ex. with his or her action (c) communicates	tendency.
	during the en cope with the	n is that subsystems notion process in ord emergency.	0
(a) synthesized		(b) differentiated (d) synchronized	
(c) amplified		(d) synchronized	
6. By decouplin behavioural	0	nd response, emotior	n affords
(a) flexibility	(b) control	(c) conformity	(d) continuity
7. According to	the Schachte	er–Singer theory of er	notion, the

- 7. According to the Schachter–Singer theory of emotion, the perception of heightened non-specific arousal is differentiated according to the perceiver's interpretation of the ......
- (a) situation (b) arousal (c) feeling (d) coping resources

- 8. A major weakness in Schachter and Singer's approach is that it ignores the way in which emotional arousal is elicited during ......situations.
- (a) frequently occurring
- (b) frequently occurring

(c) social

- (d) pleasurable
- 9. According to Lazarus, which of the following processes, based on criteria specific to the experiencer, establish the significance of an emotion-eliciting event?
- (a) cognitive appraisal (b) emotional appraisal
- (c) logical appraisal (d) social appraisal
- 10. What term did Lazarus give to the person's evaluation of his or her resources to cope with the event?
- (a) tertiary appraisal (b) primary appraisal
- (c) cognitive appraisal (d) secondary appraisal
- 11. Which of the following statements is true?
- (a) Lazarus's approach is interactional, that is, the emotion experienced is not inherent in the person or the situation.
- (b) Lazarus's approach is untestable, that is, the emotion experienced is not inherent in the person or the situation.
- (c) Lazarus's approach is transactional, that is, the emotion experienced is not inherent in the person or the situation.
- (d) Lazarus's approach is theoretical, that is, the emotion experienced is not inherent in the person or the situation.
- 12. Cultural differences in which of the following can explain why appraisals of a given event lead to different emotions between members of different societies?
- (a) goals and values (b) intelligence
- (c) physiological mechanisms (d) group minds
- 13. According to proprioceptive feedback theory, which of the following is true?
- (c) Amplified expression of an emotion decreases physiological arousal and the subjective feeling state.

<ul> <li>(d) Amplified expression of an emotion increases physiological arousal and the subjective feeling state.</li> <li>(e) Amplified expression of an emotion distorts physiological arousal and the subjective feeling state.</li> <li>(f) Amplified expression of an emotion communicates physiological arousal and the subjective feeling state.</li> </ul>				
14. Cross-cultural similaritie facial expressions are con expression is a psy signals underlying emot	nsistent with the idea t chobiological adaptations to conspecifics.	hat emotional on which		
(a) individual (b) cultura ecological	d) universal	(c)		
15. Which of the following re govern the type of emotic specific situations?				
(a) display rules	(b) performance norm			
(c) feeling rules	(d) normative pattern	ing		
16. During emotional episod changes is the provision specific action.	- •			
(a) physiological	(b) psychological			
(c) expression	(d) adaptive			
17. Large-scale cross-cultural studies of emotion words indicate cultural differences in reported feeling states in comparison to the variation caused by differences between emotions.				
(a) universal (b) minor	(c) major	(d) shared		
<ul> <li>18. In the theory of catharsis, amplified expression of the emotion is hypothesized tophysiological arousal and the subjective feeling state.</li> <li>(a) decrease (b) distort (c) communicate (d) increase</li> </ul>				

19. Which of the following theories do facial feedback experiments

support?

(d) proprioceptive feedback (b) Schachter-Singer's

- (c) socio-cultural (d) Lazarus's
- 20. Due to ...... and practical problems of systematically eliciting strong emotions, emotion-specific physiological differentiatedness has not been demonstrated.
  (a) social (b) theoretical (c) ethical (d) financial

### MCQs for Chapter 7:Attribution Theory and Research: From Basic to Applied Frank Fincham and Miles Hewstone

- The topic of causal attribution deals with common-sense ......
   (a) causal mediations
   (b) reasons for actions
- (c) theories of causality (d) explanations of behaviour
- 2. Which of the following views of the person did Heider (1958) hold?
- (a) a naive scientist

- (b) a cognitive miser
- (c) an irrational person
- (d) a common-sense thinker
- 3. Heider made the common-sense distinction between explanations of behavioural events in terms of control factors in the environment and explanations in terms of ...... characteristics of the actor
- (a) cognitive (b) external (c) inherited (d) internal
- 4. Weiner has made an important distinction between two kinds of achievement-related affects, namely outcome-dependent and attribution-linked affects. Which of the following affective reactions to success is likely to be outcome-dependent?
- (a) happiness (b) pride
- (c) guilt (d) gratitude
- 5. How did Kelley (1967, 1973) describe the relationship between three sorts of information about possible causes which influences attributions?
- (a) as covariation (b) as interaction (c) as correlation (d) as transaction

6. In the case when the perceiver is dealing with a single event, attributions are influenced by the of possible causes.				
(a) comparison (b) correspond	lence (c) configuration (d) covariation			
about causes of events are inc				
(a) a causal schema	(b) a causal nexus			
(c) a causal prediction	(d) a causal chain			
8. More recent research has mov attribution to more descriptiv	ved away from models of causal re approaches.			
(a) early (b) internal	(c) incorrect (d) normative			
attributions was suggested by				
	(b) a multiplicative relationship			
(c) a reciprocal relationship	(d) a correlational relationship			
10. A 'depressive attributional st events to factors which are	yle' refers to the tendency to attribute negative			
(a) external, stable and global	-			
(c) internal, stable and global	(d) external, unstable and global			
11. Descriptive approaches have revealed that causal attributions are replete with				
(a) emotions	(b) valid hypotheses			
(c) invalid predictions	(d) errors and biases			
12. What is the name given to the human tendency to estimate the role of dispositional factors and underestimate the role of the situation?				
(a) fundamental attribution erro	<b>0</b>			
(c) confirmation bias	(d) base-rate bias			
	frequently operate in causal attributions. (c) exchanges (d) altruism			
<ol> <li>In the study of causal attributions, greater has been achieved by using paradigms from cognitive psychology.</li> </ol>				

(a) predictive success

(b) heuristic power

(c) experimental design

(d) methodological precision

- 15. In particular ...... has provided a useful dependent variable in experimental studies of causal attributions.
- (a) reaction time (b) recall memory
- (c) decision-making (d) recognition memory
- 16. Weiner (1986, 1995) applies attribution theory in the domain of ...... in order to predict what emotions will be experienced.(a) success and failure (b) clinical psychology
- (c) close relationships (d) health psychology
- 17. In the domain of clinical psychology, misattributions about the cause of behaviour can lead to ...... thinking and behaviour.
- (a) dysfunctional (b) negative (c) inaccurate (d) Freudian
- 18. In so-called 'learned helplessness' people attribute experienced uncontrollable events into generalized expectancy of ...... between their actions and what happens to them.
- (a) connectedness (b) failure (c) deterioration (d) non-contingency
- 19. Attributions can function to maintain current levels of ...... satisfaction.
- (a) sexual (b) consumer (c) relationship (d) patient
- 20. In distressed relationships, to what are positive behaviours in the partner attributed?
- (a) powerful others

(b) internal causes

(c) external causes

(d) errors

# MCQs for Chapter 8: Attitudes Gerd Bohner

Which of the following is not considered an attitude function?
 (a) knowledge
 (b) affect

(c) social identity	(d) self-esteem maintenance
<ul> <li>2. Which of the following balance theory?</li> <li>(a) P likes O, O likes X, P I</li> <li>(b) P dislikes O, P dislikes (c) P likes O, O dislikes X, (d) P likes O, O dislikes X</li> </ul>	s X, O likes X P dislikes X

- 3. Which of the following is not a component of the three-component model of attitude?
- (a) cognitive response (b) affective response
- (c) normative response (d) behavioural response
- 4. According to the ..... function, attitudes guide information processing.
- (a) value-expressive (b) instrumental
- (c) knowledge (d) ego-defensive
- 5. Individuals who show high levels of ...... tailor their behaviour to fit situational cues and the reactions of others.
- (a) self-criticism (b) self-esteem
- (c) self-realization (d) self-monitoring
- 6. Which of the following components distinguishes the theory of planned behaviour from the theory of reasoned action?
- (a) behavioural intention (b) perceived behavioural control
- (c) subjective norm (d) attitude towards the behaviour
- 7. Which of the following names is given to the coexistence of favourable and unfavourable beliefs in an attitude?
- (a) attitudinal ambivalence (b) attitudinal accessibility
- (c) attitudinal correspondence (d) attitudinal instability
- 8. Which of the following principles describes the level of confidence individuals want to achieve (according to the HSM) in their attitudinal judgements?
- (a) correspondence principle (b) aggregation principle

(c) sufficiency principle

(d) heuristic principle

- 9. According to ...... theories, individuals prefer a balanced state to exist between their cognitions.
- (a) contingency (b) comparison
- (c) computational (d) consistency
- 10.By means of what sort of conditioning are attitudes towards nationalities or individuals conditioned through repeated pairing of their names with negative comments?
- (a) cognitive (b) instrumental (c) operant (d) classical
- 11.According to the ...... approach, attitude change is a function of the learning and retention of message content; its source; the way it is communicated and characteristics of its recipient.
- (a) message-learning (b) information-processing
- (c) attitude-behaviour (d) learning-theory

12. According to which approach is attitude change mediated by the individual's thoughts as he or she receives a persuasive communication?

(a) the message-learning approach (b) the mere thought response approach

(c) the reflexive response approach (d) the cognitive response approach

13.In dual-process models, the route to persuasion which requires critical evaluation of a message is the ...... route.

(a) automatic (b) peripheral (c) central (d) autonomic

14.During central route processing, if a message evokes favourable responses, distraction will ...... the amount of attitude change.

(a) distort (b) decrease (c) increase (d) counteract

15. What sort of processing prevails at low levels of motivation and capacity?

- (a) top-down (b) systematic (c) heuristic (d) accelerated
- 16. Which of the following factors does not influence the extent to which individuals elaborate a message?
- (a) argument quality

- (b) processing ability
- (c) processing motivation (d) need for cognition

- 17. According to the theory of ....... (Brehm, 1972), restricting a person's freedom of choice motivates the person to evaluate the eliminated alternatives more positively.
- (a) cognitive dissonance (b) psychological reactance
- (c) self-perception (d) self-monitoring
- 18. Where individuals are engaging in a behaviour because they enjoy it, the introduction of ...... is likely to result in a decrease in that behaviour.
- (a) incentives (b) intrinsic motivation
- (c) critical thinking (d) disincentives
- 19. An explanation of 'over justification' in terms of self-perception theory is that, having been rewarded for the behaviour, the subject's self-perceived motives for performing it shift from ......
- (a) extrinsic to intrinsic (b) intrinsic to extrinsic
- (c) top-down to bottom-up (d) heuristic to analytic
- 20. Under which conditions is an attitude-discrepant action likely to produce attitude change?
- (a) high reward, personal responsibility, no negative consequences
- (b) low reward, personal responsibility, negative consequences
- (c) high reward, negative consequences, no personal responsibility
- (d) low reward, no negative consequences, no personal responsibility

#### MCQs for Chapter 9: Prosocial Behaviour Hans W. Bierhoff

- 1. Prosocial behaviour may be defined as helping behaviour that is intended to benefit another private individual and which occurs under conditions of ......
- (a) normative influence (b) free choice (c) stress(d) war
- 2. Altruism may be defined as prosocial behaviour which is characterized by

- (a) kindness (b) responsibility (c) benevolence (d) empathy
- 3. According to evolutionary theory, .....and reciprocity contributed to the evolution of altruistic behaviour.
- (a) kin selection (b) exclusive fitness (c) heritability (d) inheritance
- 4. What sort of mechanism might underpin the facilitating effect of positive mood on helping?
- (a) affect-priming (b) recency-priming
- (c) semantic-priming (d) emotion-priming
- 5. Individuals who experience ......are especially likely to act altruistically.
- (a) interpersonal kindness (b) intergroup competition
- (c) intragroup cooperation (d) interpersonal guilt
- 6. .....undermines altruistic behaviours by increasing the perceived cost of helping.
- (a) Empathetic mood (b) Exchange mood
- (c) Good mood (d) Bad mood
- 7. Elements of the prosocial personality include social responsibility and a high .....of control.
- (a) internal locus (b) external locus
- (c) communal locus (d) powerful others
- 8. Batson's (1981) paradigm reveals that prosocial behaviour can be altruistically or ......motivated.
- (a) exoistically (b) idiopathically (c) egoistically (d) mistakenly
- 9. According to Cialdini et al. (1997), ...... is a sense of shared, merged or interconnected personal identities which promotes true altruism.
- (a) 'sympathy' (b) 'affiliation' (c) 'social exchange' (d) 'oneness'
- 10. Which of the following statements is true?
- (a) Altruistic motivation fails if the costs of helping are high.
- (b) Altruistic motivation increases if the costs of helping are high.
- (c) Altruistic motivation reverses if the costs of helping are high.

(d) Altruistic motivation is counteracted if the costs of helping are high.

11.According to what theory do people enter relationships in order to gain rewards?		
(a) existential (b) equity (c) expectancy (d) exchange		
12.In communal relationships the motives of prosocial behaviour are likely to be		
(a) egoistic (b) intrinsic (c) guilt (d) altruistic		
<ul> <li>13.What sort of transformation might change an exchange relationship to a communal relationship?</li> <li>(a) prosocial (b) benevolent (c) revolutionary (d) unexpected</li> </ul>		
14.Egoistically motivated altruistic behaviour might be directed towards reducing the		
(a) recipient's fitness (b) donor's distress		
(c) recipient's distress (d) donor's fitness		
15.At the social level,expectations such as a belief in fairness influence prosocial behaviour.		
(a) referent (b) informational (c) subjective (d) normative		
16.According to Miller's (1977) two-stage model of egoism and altruism, people consider whether their own position isbefore considering the position of others.		
(a) beneficial (b) correct (c) fair (d) compromised		
<ul><li>17. Which of the following statements is true?</li><li>(a) Feelings of social responsibility are likely to be multiplied when others are present.</li><li>(b) Feelings of social responsibility are likely to be amplified when others are present.</li><li>(c) Feelings of social responsibility are likely to be reduced when others are present.</li></ul>		

(d) Feelings of social responsibility are likely to be diffused when others are present.

18. One explanation for the diffusion of responsibility is that bystanders become models of inactivity for each other through a process of ......

- (a) communal relating (b) multiple modelling
- (c) pluralistic ignorance (d) amplified affect

19. In stage three of Schwartz and Howard's (1981) process model of the instigation of prosocial actions, the potential donor ...... the action.
(a) denies personal responsibility for (b) evaluates costs and benefits of (c) pays attention to (d) reasons out

20. What sort of attributions of the recipient might follow when help is interpreted as dependency of the recipient on the donor?(a) contradictory(b) positive(c) grateful(d) negative

#### MCQs for Chapter 10: Aggressive Behaviour Amelie Mummendey and Sabine Otten

- 1. Aggression may be defined as any form of behaviour ...... to harm or injure another living being who is motivated to avoid such treatment.
- (a) tending (b) discharged (c) intended (d) naturally selected
- 2. From an evolutionary perspective, aggression has been .....
- (a) learned (b) naturally selected (c) modelled (d) ecologically shaped
- 3. According to the frustration-aggression hypothesis (Dollard et al., 1939), which of the following statements is true?
- (a) aggression is always a cause of frustration
- (b) aggression is always a consequence of frustration
- (c) aggression is always a correlate of frustration
- (d) aggression is always a harbinger of frustration
- 4. According to the theory of catharsis, what happens to aggressive energy following aggressive behaviour?

- (a) an enaction (b) an amplification
- (c) a development (d) a reduction
- 5. According to Berkowitz (1964, 1969, 1974) frustration always causes anger, which creates ......aggressive behaviour.
- (a) an escalation of (b) a transfer of
- (c) justification for (d) a readiness for
- 6. According to Berkowitz (1974) the demonstration that frustrated, angry people show more aggression in the presence of cues to aggression than in the presence of neutral objects is called the .....
- (a) 'weapons effect' (b) 'scapegoat effect'
- (c) 'trigger effect' (d) 'aggressive effect'
- 7. Feelings of aggression are not necessarily expressed in ...... and individual learn to select appropriate behaviours from their repertoires.
- (a) language (b) public (c) overt action (d) gestures
- 8. According to excitation transfer theory (Zillmann, 1971, 1979), residual .....produced by one source can add to excitation in a new arousing conditio and intensify aggressive responses.
- (a) anger (b) frustration (c) memory (d) arousal
- 9. According to instrumental conditioning theory, an aggressive act might be emitted to achieve some goal, and if it is successful, the tendency to behave aggressively in similar situations will be .....
- (a) conditioned (b) copied (c) strengthened (d) differentiated
- 10.In .....theory (Bandura, 1973), individuals learn how to use aggressive acts through observing them and their consequences in others.
- (a) social conditioning (b) social interactionist
- (c) social modelling (d) social engineering
- 11.Field experiments and meta-analyses suggest that seeing violent films ......aggressive behaviour.
- (a) encourages (b) results from (c) decreases (d) increases
- 12. Who are most likely to physically assault, kill or abuse each other?

(a) mobs (b) family member
----------------------------

(c	) outgroups	(d	) enemies
· · ·	/ outgroups	(~	,

- 13.....occurs when an individual is singled out and frequently attacked or maltreated.
- (a) Retaliation (b) Excitation transfer
- (c) Sexual harassment (d) Victimization
- 14.Aggressive behaviour is an ....., not a descriptive concept.
- (a) negative (b) evaluative (c) scientific (d) hypothetical
- 15.Mummendey and Otten (1989) have demonstrated ...... differences in evaluating own versus other's actions as aggressive.
- (a) cathartic (b) cognitive neo-associationist
- (c) individual (d) perspective-specific
- 16.An individual is more likely to behave aggressively to another if s/he .....an aversive event to that other.
- (a) attributes responsibility for
- (b) attributes consequences of
- (c) transfers excitation from (d) communicates
- 17.An actor perceived as acting aggressively in retaliation is perceived as acting ......... (Brown and Tedeschi, 1976) unless the original perpetrator is excused.
- (a) responsibly (b) badly (c) instinctively (d) justifiably
- 18. According to the social .....approach, aggressive children might be deficient in their ability to perceive and or interpret social cues during interactions.
- (a) information processing (b) interactionist
- (c) modelling (d) facilitation
- 19. According to early mass psychological approaches (e.g. LeBon), people in mob are subject to .....impulses and lose their inhibitions about aggressive behaviour.
- (a) xenophobic (b) animal (c) sexual (d) irrational
- 20.What is the name of the theory that suggests conformity to new norms, which define aggressive behaviour as appropriate, frequently explains higher levels o aggressive acts?
- (a) Aggressive norm theory (b) Appropriate norm theory

(c) Emergent theory norm (d) Subjective norm theory

# MCQs for Chapter 11: Social Interaction: Co-operation and Competition. Paul A. M. Van Lange and Carsten K. W. De Dreu

- 1. ..... refers to discussion between two or more parties with the apparent aim of resolving divergence of interest.
- (a) Cooperation (b) Affiliation (c) Convergence (d) Negotiation
- 2. What type of behaviour maximizes relative advantage over others?
- (a) cooperation (b) mediation (c) confrontation (d) competition
- 3. What characterizes situations in which personal outcomes are partially or completely determined by the actions of one or more others?
- (a) their intradependence structure (b) their independence process
- (c) their interdependence structure (d) their dependence structure
- 4. ..... situations are characterized by conflict between personal and collective goals.
- (a) Emotional dilemma (b) Crisis
- (c) Intergroup competition (d) Mixed-motive
- 5. In the prisoner's dilemma, when both individuals make a non-cooperative choice they will each yield a ..... outcome.
- (a) second best (b) third best (c) poorest (d) superior
- 6. Which of the following is a type of social dilemma in which actions that are attractive to individuals in the short term result in collective long term losses?
- (a) social traps (b) social fences
- (c) social asymmetries (d) social gaffes
- 7. What is the name given to situations in which an individual's self-interest conflicts absolutely with that of a partner?
- (a) social dilemmas (b) non-negotiable
- (c) opposed mutuality (d) zero-sum

<ul> <li>8. Exchange is linked to whereas coordination is more strongly linked to individual and collective ability.</li> <li>(a) instincts (b) intelligence (c) motivation (d) values</li> </ul>				
9. In the dual concern mode				
other-concern.		0	0	
(a) problem-solving (b) f	àte control	(c) yielding	(d) cooperation	
10.Four basic sources of which encourage individuals to go beyond self- interest include dispositions, beliefs about the other's behaviour, features of th relationship and social norms.				
(a) altruism (b) transfor	rmation (	c) value orientation	(d) empathy	
<ul><li>11.An important tool for rese</li><li>(a) experimental stooges</li></ul>	(b) experim	ental studies	ovided by	
(c) experimental designs	(d) experim	ental games		
12.Social is defined a self and others.	as the prefere	ence for specific patt	erns of outcomes for	
(a) norm formation	(b) competit	tion		
(c) value orientation	—			
13 refers to a general belief in the honesty and cooperative intentions of others.				
(a) Positive orientation	(b) Coopera	tive disposition		
(c) Naivety	(d) Trust	Ĩ		
14.The extent to which participants engage in is an important determinan of decision-making in social dilemmas.				
(a) verbal communication				
(c) evaluative processing	0	0		
<ul><li>15.Which of the following statements is true?</li><li>(a) Low satisfaction with a relationship increases the likelihood of a prosocial transformation.</li></ul>				
(h) Lit also attack and attack and be in the many search a literation of a sum as stall				

(b) High satisfaction with a relationship increases the likelihood of a prosocial transformation.

- (c) Effective experience with a relationship increases the likelihood of a prosocial transformation.
- (d) Identification with a relationship increases the likelihood of a prosocial transformation.
- 16.The .....norm promotes distributions of outcomes such that each member gets an equal share or a share that is proportional to his or her investment/contribution.
- (a) dispositional justice (b) procedural justice

(c) distributive justice (d) rough justice

- 17.A lower level of cooperation between groups compared with individuals is known as .....
- (a) the individual-group transformation effect
- (b) the individual-group discontinuity effect
- (c) the individual-group enhancement effect
- (d) the individual-group continuity effect
- 18..... solutions effectively change situations in order to overcome the detrimental effects of non-cooperative behaviour.
- (a) Process control (b) Procedural
- (c) Structural (d) Quality control
- 19. Which of the following is a type of third-party intervention?
- (a) remediation (b) negotiation (c) triple concern (d) mediation
- 20.In ....., researchers specify given interdependent relationships both within and between groups.
- (a) team-games
- (b) experimental games
- (c) effective matrices (d) role formation

# MCQs for Chapter 12: Affiliation, Attraction and Close Relationships Bram P. Buunk

1. Affiliation may be defined as the tendency to seek out the ...... of others, irrespective of feelings towards these others.

2. Under which of the following conditions is affiliation especially likely?(a) thrilling(b) threatening(c) interpersonal(d) intragroup

- 3. According to which theory is the reduction of uncertainty by comparing oneself with others an important motive for affiliation during times of stress?
- (a) Social Comparison theory (b) Social Competition theory
- (c) Social Exchange theory (d) Social Facilitation theory

(a) motivation (b) social facilitation (c) embarrassment (d) heart-rate

- 5. Which of the four components of social support is missing: emotional, appraisal, instrumental and.....?
- (a) informational support (b) anxiety support
- (c) confidential support (d) comparative support
- 6. According to equity theory, under what conditions will participants in a Relationship feel most happy? If they feel that .....
- (a) they give more than they receive
- (b) they get more out of the relationship than they put in
- (c) they give the same as they get out
- (d) they have an advantage
- 7. Which phrase describes the unconscious mimicking of the facial expressions and feelings of another individual?
- (a) emotional bonding (b) emotional coordination
- (c) emotional cooperation (d) emotional contagion
- 8. What is the term given to a complex affective response, resulting from a perceived deficit in the quality or quantity of one's social relationships?
- (a) pessimism (b) loneliness
- (c) social isolation (d) social distance
- 9. Lack of social support is associated with higher .....rates.

(a) mutuality	(b) social exchange	(c) mortality	(d) social facilitation	
	following increases th (b) prosperity		t a friendship will develop? (d) propinquity	
6	of the proportion of	similar	rated that attraction is a (d) behaviours	
12.Which interde coordinate acti	pendent relationship ons and to take the i friendship	is characterized nterests of the ot	by a willingness to her into account?	
	ns (b) high l	Ũ	ndertake joint activities.	
intrusive think desire to know	ing and preoccupation them and to be know on (b) Passion	on with them, ide wn by them.	with another individual, ealization of them and the	
<ul> <li>15. That friendships between men are less intimate than those between and with women is due to gender differences in</li> <li>(a) the criteria applied to intimacy</li> <li>(b) labelling interactions as intimate</li> <li>(c) preferences for intimacy</li> <li>(d) social skills</li> </ul>				
<ul> <li>16. In addition to the same factors that are important for the development of friendship, the chances of developing a romantic relationship are determined by physical</li></ul>				
17. According to a	an evolutionary pers	pective, women v during the pe	will prefer to select males riod that children need care	

18. Which of the following is characterized by caring, understanding and validation?

- (a) smiling (b) instrumental support (c) intimacy (d) mentoring
- 19. Which theory was developed by Festinger (1954)?
- (a) Balance theory (b) Social Comparison theory
- (c) Attribution theory (d) Equity theory
- 20. In the investment model (Rusbult, 1983) .....is positively affected by satisfaction, the quality of perceived alternatives to the relationship and the size of investment made in the relationship.
- (a) commitment (b) expectation (c) attractiveness (d) desire

# MCQs for Chapter 13: Social Influence in Small Groups Eddy Van Avermaet

- 1. Which of the following terms is given to a change in the judgements, opinions and attitudes of an individual as a result of being exposed to the judgements, opinions and attitudes of other individuals?
- (a) social facilitation (b) social affiliation
- (c) social conformity (d) social influence
- 2. Which of the following terms is also known as conformity?
- (a) social influence (b) minority influence
- (c) majority influence (d) social comparison
- 3. The 'autokinetic effect' is .....
- (a) an optical illusion (b) a heuristic bias
- (c) an informational influence (d) a normative influence
- 4. Sherif (1935) demonstrated that people develop a stable frame of reference against which to judge .....stimuli, which they adjust when exposed to the opinions of others.

(a) incorrect	(b) unambiguous	(c) correct	(d) ambiguous
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<ul> <li>5. Asch (1951, 1956) demonstrated that 75% of subjects made errors when seated with six others who gave predetermined but incorrect answers.</li> <li>(a) unanimously (b) confidently (c) expertly (d) convincingly</li> </ul>			
<ul> <li>6. Which type of influence process is predominant in the Asch situation?</li> <li>(a) informational influence</li> <li>(b) normative influence</li> <li>(c) conversion</li> <li>(d) internalization</li> </ul>			
<ul> <li>7. Normative influence is motivated by a desire to be</li></ul>			
<ul><li>8. Which of the following is more likely to result from informational influence?</li><li>(a) liking (b) compliance (c) conversion (d) rewards</li></ul>			
9. According to Moscovici (1976), the impact of a persuasive minority is in			
its			
(a) behavioural style (b) expertise			
(c) attractiveness (d) correctness			
10. According to Moscovici (1980), majority influence involves a social comparison process, based on normative pressure, which will lead to public			
(a) correction (b) compliance (c) conversion (d) punishment			
11. According to Moscovici (1980), minorities induce a socialprocess with enhanced cognitive activity, leading to more private change than majorities.			
(a) validation (b) cooperation			
(c) comparison (d) facilitation			
<ul><li>12. Which term describes Latane and Wolf's (1981) model in which social influenc is conceptualized as a multiplicative function of the strength (power and expertise), immediacy (proximity in space and time) and size (number) of its source?</li></ul>			
(a) single process (b) bipolar			

(c) dual processes (d) cognitive response
- 13. According to Nemeth (1986), what sort of social influence induces more thinking about the relevant issues and hence better and more original judgements?
- (a) intergroup (b) majority (c) intragroup (d) minority
- 14. Decisions made by groups after discussion are more .....than decisions made by constituent individuals.
- (a) polarized (b) considered (c) accurate (d) inaccurate
- 15. According to a normative-based explanation of group polarization, individuals become more extreme in the direction of the group norm in order to ......themselves positively.
- (a) evaluate (b) present (c) differentiate (d) compare
- 16. According to explanations of group polarization based on informational influence, the polarization effect is due to a process of .....
- (a) mutual persuasion (b) social comparison
- (c) social exchange (d) social facilitation
- 17.In Turner's self-categorization approach which of the following statements is true?
- (a) The group norm is conceptualized as the average of the positions of individua group members.
- (b) The group norm is not conceptualized as the average of the positions of individual group members.
- (c) The group norm emerges as the average of the positions of individual group members.
- (d) The group norm reinforces the average of the positions of individual group members.
- 18. Turner's self-categorization-based approach is the only one that explains differences in group polarization effects according to changes in the ......
- (a) argument quality (b) group composition
- (c) social context (d) powers of persuasion
- 19. Which of the following is the term coined by Janis (1972) to refer to extreme examples of group polarization in which decision-making appears to be driven by consensus-seeking rather than rationality?

- (a) Groupthink (b) Brainstorming
- (c) Risky shifts (d) Majority influence
- 20. In Milgram's (1974) famous studies of unwilling obedience to authority, which of the following phrases describes the participants' belief that the experimenter and not they themselves were responsible for their acts?
- (a) diffusion of responsibility (b) pluralistic ignorance
- (c) blame shift

(d) agentic shift

## MCQs for Chapter 14: Group Performance Henk Wilke and Arjaan Wit

- 1. The ..... performance of a group refers to the way that it should perform if it made optimal use of its available resources.
- (a) sufficient (b) intentional (c) potential (d) superordinate
- 2. Motivation losses may be defined as inefficiency that results from.....
- (a) unconscious blocking in the motivation to do one's very best on behalf of the group
- (b) production losses that interfere with the motivation to do one's very best on behalf of the group
- (c) coordination losses that interfere with the motivation to do one's very best on behalf of the group
- (d) more or less conscious reductions in the motivation to do one's very best on behalf of the group
- 3. Which of the following factors is not a determinant of the potential Productivity of a group?
- (a) task demands (b) members' skills
- (c) members' motivation (d) members' resources
- 4. Social inhibition is more likely when a task is .......(a) boring(b) difficult(c) easy(d) well-learned
- 5. According to Zajonc (1965), the presence of an audience increases an individual's dominant responses because it is innately ......

(c) inhibiting

- (a) social (b) distracting (d) arousing
- 6. Which theoretical concept is common to the SFI theories of Zajonc (1965), Cottrell (1968, 1972) and Sanders et al. (1978)?
- (a) arousal (b) evaluation apprehension
- (c) attention conflict (d) controlled processing
- 7. According to the research of Diehl and Stroeber, which factor is mainly responsible for the productivity loss in brainstorming groups?
- (a) evaluation apprehension (b) production blocking
- (c) social loafing (d) motivation loss
- 8. Cooperative interdependence is a task situation in which the success of any on member of the group ......the chances of other members.
- (a) decreases (b) improves (c) sabotages (d) biases
- 9. Which of these statements is correct?
- (a) More participants in an additive task do not necessarily lead to proportionatel higher group productivity.
- (b) More participants in an additive task lead to proportionately higher group productivity.
- (c) More participants in an additive task lead to proportionately higher competition rates.
- (d) More participants in an additive task do lead to higher group competition rates.
- 10.Social loafing describes reduced effort expenditure in large groups, mainly due to the fact that one's own contributions are not .....
- (a) accepted (b) competent (c) considered (d) identifiable
- 11.For what type of task is group productivity limited by the ability of the least able member?
- (a) indivisible disjunctive (b) indivisible conjunctive
- (c) divisible disjunctive (d) divisible conjunctive
- 12. For which type of task does the potential productivity of a group decrease with increasing group size?

(a) disjunctive, non-Eureka tasks

(c) additive tasks

(b) conjunctive, non-divisible tasks(d) cognitive tasks

13. What is the term given to a group technique aimed at enhancing creativity in groups by means of the uninhibited generation of as many ideas as possible concerning a topic?

- (a) nominal grouping (b) stormtrooping
- (c) minimal grouping (d) brainstorming
- 14. Which of the following characteristically handicaps brainstorming?
- (a) embarrassment (b) production blocking
- (c) competition (d) social differentials
- 15. Which group technique provides a useful alternative to brainstorming by limiting production losses?
- (a) normative (b) informational (c) nominal (d) referent

16. ....are likely to emerge in groups working on cooperative tasks.

- (a) Production blocks (b) Quarrels
- (c) Competitions (d) Status differences
- 17. Which of the following statements is true?
- (a) Diffuse status characteristics derive mainly from information about relevant abilities
- (b) Diffuse status characteristics derive mainly from large-scale category membership
- (c) Diffuse status characteristics derive mainly from role ambiguity
- (d) Diffuse status characteristics derive mainly from information about status differences
- (a) star (b) line (c) wheel (d) hierarchical
- 19. Satisfaction of group members is greater in .....networks.
- (a) decentralized (b) centralized (c) wheel (d) star

20. ....analysis is a formal observational measurement system devised by

Bales for coding the interactions of small group members.

- (a) Interaction structural (b) Interaction process
- (c) Interpretational process (d) Transactional analysis

## MCQs for Chapter 15: Intergroup Relations Rupert Brown

- 1. What type of behaviour may be defined as 'actions by members of one group towards members of another group'?
- (a) intragroup (b) intergroup
- (c) interpersonal (d) intrapersonal
- 2. What type of behaviour may be defined as 'actions between people in terms of unique personal relationships and characteristics'?
- (a) intragroup (b) intergroup
- (c) interpersonal (d) intrapersonal
- 3. What name is given to 'an example of intergroup behaviour defined as the holding of derogatory attitudes about the members of a social group'?
- (a) pluralistic ignorance (b) bullying
- (c) prejudice (d) scapegoating
- 4. According to Adorno et al. (1950), what sort of personality was caused by excessively harsh child-rearing practices?
- (a) autogenic (b) Freudian (c) authoritarian (d) Type A
- 5. A problem with personality-based explanations of prejudice is that prevailing ...... are ignored.
- (a) societal norms (b) genes (c) group memberships (d) authorities
- 6. Vulnerable and easily accessible targets of displaced aggression are known as
- (a) social loafers (b) scapegoats
- (c) outgroups (d) stereotypes

- 7. A problem with explanations of prejudice based on the frustration aggression hypothesis is that absolute levels of frustration are sometimes less potent instigators of prejudice that a sense of ...... frustration.
- (a) high (b) absolute (c) low (d) relative
- 8. According to Tajfel (1978), which of the following statements is true?
- (a) A factor which predisposes towards intergroup behaviour is the clarity with which relevant social prejudices can be identified.
- (b) A factor which predisposes towards intergroup behaviour is the clarity with which relevant social norms can be identified.
- (c) A factor which predisposes towards intergroup behaviour is the clarity with which relevant social categories can be identified.
- (d) A factor which predisposes towards intergroup behaviour is the clarity with which relevant social judgements can be identified.
- 9. Sherif (1966) saw intergroup conflict and prejudice as a normal response to situational factors, especially ...... group goals.
- (a) compatible (b) incompatible
- (c) superordinate (d) subordinate
- 10. According to Horwitz and Rabbie (1982), which of the following is true?
- (a) Classification alone exerted little influence on group members' judgements.
- (b) Classification alone exerted a disruptive influence on group members' judgements.
- (c) Classification alone exerted a biasing influence on group members' judgements.
- (d) Classification alone exerted much influence on group members' judgements.
- 11. The major finding from Tajfel's et al. (1971) minimal group experiments was that participants showed outgroup ...... even when it entailed a cost to the ingroup.
- (a) altruism (b) discrimination
- (c) identification (d) cooperation
- 12. Although social categorization effects could explain perceptual biases associated with group memberships in the minimal group experiments, such processes cannot explain the .....
- (a) ingroup favouritism (b) outgroup favouritism

- (c) ingroup differentiation (d) outgroup differentiation
- 13.Discrimination against the outgroup in the minimal group experiments causes a rise in .....
- (a) self-analysis(b) self-monitoring(c) self-esteem(d) self-derogation
- 14.In the minimal group experiments, the establishment of ...... is more important than the establishment of absolutes.
- (a) norms (b) differentials (c) leaders (d) agreements
- 15.Hinkle and Brown (1990) argue that the correlation between ingroup identification and bias is likely to be ...... to the extent that a group can be characterized by individualism where group evaluations are of an abstract or autonomous kind.
- (a) unstable (b) untestable (c) predictable (d) reliable
- 16.Social identity theory suggests that individuals might ..... with the ingroup if the outcome of intergroup comparisons damages self-esteem.
- (a) argue (b) disidentify (c) identify (d) negotiate
- 17. Which of the following is not a possible collective response to a negative social identity?
- (a) make social comparisons with an inferior group.
- (b) make social comparisons with a superior group.
- (c) make social comparisons within the group.
- (d) make social comparisons along more favourable dimensions.
- 18.It follows from the work of Sherif (1966) that the introduction of which of the following types of goal should transform an antagonistic intergroup relationship into a more tolerant one?
- (a) a compatible (b) a subordinate
- (c) a superordinate (d) an incompatible
- 19.Based on social identity theory, Gaertner (1993) suggested that a strategy to reduce intergroup conflict is for members of two or more groups to redefine themselves as .....

- (a) winning groups (b) a single group (c) individuals (d) each other
- 20. Intergroup conflict can be reduced by ..... between members of the opposing groups, although one drawback is that positive changes may not be generalized to all group members.
- (a) competition (b) sharing resources
- (c) cathartic release (d) contact

## MCQs for Chapter 16: Health Psychology Wolfgang Stroebe and Klaus Jonas

- 1. A study in which the suspected causal factors that predict a certain future outcome are measured first and the outcome variables are then assessed at some future time is called .....
- (a) prospective (b) cross-sectional
- (c) lifestyle (d) experimental
- 2. Which of the following beliefs did not form part of the original version of the Health Belief Model?
- (a) perceived self-efficacy
  - (b) perceived susceptibility
- (c) perceived benefits (d) perceived severity
- 3. The belief that one is able to carry out certain actions required to attain a specific goal is termed.....
- (a) healthy orientation (c) self-efficacy
- (b) self-protection motivation
- (d) self-deception
- 4. Stage models of health behaviour change assume that individuals go through a sequence of ..... stages.
- (a) precautionary (b) qualitatively different
- (c) increasingly healthier (d) transitory
- b)
- 5. The ..... model of behaviour change integrates constructs from diverse theories of psychotherapy.

(a) transtheoretical

(c) metatheoretical

(b) integrative

(d) precaution adoption process

- 6. Modification of the ..... is a strategy to influence behaviour by increasing the costs of undesirable behaviour or decreasing the costs of desirable behaviour.
- (a) belief structure (b) evaluative structure
- (c) processing motivation (d) incentive structure
- 7. ..... motivation reflects the desire to hold attitudes and beliefs that are consistent with existing central attitudes and values.
- (a) Self-efficacy (b) defence (c) protection (d) control
- 8. ..... represent major changes in an individual's life and lead to the same bodily changes observed as a result of tissue damage.
- (a) Critical decisions (b) Early separation experiences
- (c) Critical life events (d) Daily hassles
- 9. ..... is the condition that arises when individuals perceive the demands of a situation as challenging or exceeding their resources and endangering their well-being.
- (a) Aggression (b) Stress (c) Anger (d) Depression
- 10. Which of the following statements is incorrect?
- (a) Optimism helps people to cope with major life events.
- (b) Increases in tobacco tax result in a decrease of smoking behaviour.
- (c) Bereavement has been associated with an increased risk of mortality.
- (d) Stress experiences increase the risk of colds in individuals exposed to a saline solution.
- 11. ..... measures of social support reflect the social integration of individuals.
- (a) Functional (b) Structural (c) Instrumental (d) Quantitative
- 12. ..... refers to the study of the distribution and determinants of healthrelated states or events in specified populations.
- (a) Epidemiology (b) Morbidity
- (c) Biopsychosociology (d) Immunology

- 13. The ...... hypothesis suggests that the positive effects of social support depend on the level of stress the individual is exposed to.
- (a) direct effect (b) buffering
- (c) mediating (d) biological process
- 14. Which of the following factors is a determinant of coping appraisal according to the revised version of the protection motivation theory?
- (a) response efficacy (b) rewards of the maladaptive response
- (c) perceived severity (d) vulnerability
- 15. According to the analysis presented in chapter 16, which is the crucial factor in determining whether a fear-arousing communication arouses defence motivation or accuracy motivation?
- (a) protection motivation (b) severity of health threat
- (c) argument quality (d) personal vulnerability
- 16 . According to the transtheoretical model, individuals who indicate that they intend to change their behaviour within the next six months, but are not yet committed to taking specific actions are said to be in the .....
- (a) precontemplation stage (b) action stage
- (d) contemplation stage (d) preparation stage
- 17. According to the research reviewed in chapter 16, which of the following authors has been a major contributor to the development of cognitive stress theory?
- (a) Selye (b) Folkman (c) Weinstein (d) Rogers
- 18. Which of the following factors would be unlikely to affect the extent of stress experienced in a stressful situation?
  - a) coping resources b) appraisal processes c) optimism d) anger
- 19. Which of the following models is a stage model of health behaviour change?
- (a) dual process model of persuasion (b) protection motivation theory
- (c) precaution adoption process model (d) health belief model

- 20. Which of the following events would <u>not</u> be stressful according to the conceptualization underlying the 'Social Readjustment Rating Scale' of Holme and Rahe?
- (a) a vacation

(b) death of a close family member

(c) a boring job

(d) trouble with the boss

## MCQs for Chapter 17: Social Psychology in Organizations Nico W. VanYperen and Evert Van de Vliert

- 1. Which of these four basic subdisciplines of psychology is not a fundamental building block of organizational psychology?
- (a) social psychology (b) developmental psychology
- (c) work psychology (d) physiological and cognitive psychology
- 2. ..... theories of work motivation assume that factors intrinsic to the individual direct and sustain behaviour.
- (a) Process (b) Content
- (c) Goal-setting (d) Productive conflict
- 3. Which of the following theories postulates that perceptions of distributive and procedural fairness are important work motivators?
- (a) social justice (b) social work
- (c) social motivation (d) social conflict
- 4. Which of the following is not an organizational outcome?
- (a) turnover (b) organizational commitment
- (c) job satisfaction (d) salary
- 5. Organizational .....is generally defined as the relative strength of an individual's identification with and involvement in a particular organization.
- (a) attractiveness (b) commitment
- (c) identification (d) orientation

6. ..... turnover occurs when poor performers leave an organisation.

- (a) In-role(c) Extra-role
- (b) Dysfunctional (d) Functional

- 7. In addition to emotional exhaustion and reduced personal accomplishment, what characterises burnout?
- (a) deindividuation (b) depersonalization
- (c) depression (d) disgust
- 8. ..... behaviour refers to aspects of job performance that are explicitly expected and rewarded.
- (a) Normative (b) Extra-role
- (c) Informational (d) In-role
- 9. Research has demonstrated that ..... exists between job satisfaction and inrole job performance.
- (a) a positive correlation (b) a causal link
- (c) a negative correlation (d) no strong link
- 10. When a company rates itself against others with better business practices in order to identify factors that will enable it to perform as well as or better than competitors, it is said to .....
- (a) brainstorm (b) benchmark
- (c) compete (d) other orientate
- 11.Ego-orientated goals are.....
- (a) self-referenced (b) other-referenced
- (c) learning-oriented (d) salary-oriented
- 12.Studies of individuals' ..... imply that a learning climate affects intrinsic work motivation.
- (a) goal orientation (b) normative evaluation
- (c) performance standards (d) procedural justice
- 13.According to the ...... rule, fairness exists whenever the ratio of the individual's outcomes to inputs is perceived to be equal to the ratio of comparison targets.
- (a) fair distribution (b) communal
- (c) distributive justice (d) equity
- 14. Which of the following is a long-term effect of inequity?

(a) anger	(b) boredom	(c) burnout	(d) con	flict
15.In what sort of relationship do two parties understand that equal benefits are given and received?				
(a) exchange		al (c) equita	able	(d) reciprocal
<ul> <li>16.One of six procedural rules to define the criteria of procedural justice is the</li></ul>				
			•	J. J.
17.In conflict theory, the level of tension is curvelinearly related to the individual's capacity to use information and solve conflict.				
(a) functional (c) problem-s	· · ·	information-utiliza productive	ation	
18.At the beginning of the twentieth century, the so-called 'great man' leadership theories asserted that leadership qualities were				
(a) acquired	(b) male			uational
19.A leader is seen by followers as endowed with exceptional personal qualities and as working to change needs and thinking.				
(a) transform	ational (b) trai	nscendental (	c) great	(d) motivational
20.In contingency theories of leadership, the most effective way to lead depends on the				
(a) leader's ch (c) situation	haracteristics (b) (d)	followers' characte organizational stru		