III Discourse: Language, Context, and Interaction

A Political, Social, and Institutional Domains

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0 Introduction: What Is Critical Discourse Analysis?

Critical discourse analysis (CDA) is a type of discourse analytical research that primarily studies the way social power abuse, dominance, and inequality are enacted, reproduced, and resisted by text and talk in the social and political context. With such dissident research, critical discourse analysts take explicit position, and thus want to understand, expose, and ultimately resist social inequality.

Some of the tenets of CDA can already be found in the critical theory of the Frankfurt School before the Second World War (Agger 1992b; Rasmussen 1996). Its current focus on language and discourse was initiated with the "critical linguistics" that emerged (mostly in the UK and Australia) at the end of the 1970s (Fowler et al. 1979; see also Mey 1985). CDA has also counterparts in "critical" developments in sociolinguistics, psychology, and the social sciences, some already dating back to the early 1970s (Birnbaum 1971; Calhoun 1995; Fay 1987; Fox and Prilleltensky 1997; Hymes 1972; Ibáñez and Iñiguez 1997; Singh 1996; Thomas 1993; Turkel 1996; Wodak 1996). As is the case in these neighboring disciplines, CDA may be seen as a reaction against the dominant formal (often "asocial" or "uncritical") paradigms of the 1960s and 1970s.

CDA is not so much a direction, school, or specialization next to the many other "approaches" in discourse studies. Rather, it aims to offer a different "mode" or "perspective" of theorizing, analysis, and application throughout the whole field. We may find a more or less critical perspective in such diverse areas as pragmatics, conversation analysis, narrative analysis, rhetoric, stylistics, sociolinguistics, ethnography, or media analysis, among others.

Crucial for critical discourse analysts is the explicit awareness of their role in society. Continuing a tradition that rejects the possibility of a "value-free" science, they argue that science, and especially scholarly discourse, are inherently part of and influenced by social structure, and produced in social interaction. Instead of denying or ignoring such a relation between scholarship and society, they plead that such relations be studied and accounted for in their own right, and that scholarly practices be based on such insights. Theory formation, description, and explanation, also in discourse analysis, are sociopolitically "situated," whether we like it or not. Reflection on the role of scholars in society and the polity thus becomes an inherent part of the discourse analytical enterprise. This may mean, among other things, that discourse analysts conduct research in solidarity and cooperation with dominated groups.

Critical research on discourse needs to satisfy a number of requirements in order to effectively realize its aims:

- As is often the case for more marginal research traditions, CDA research has to be "better" than other research in order to be accepted.
- It focuses primarily on *social problems* and political issues, rather than on current paradigms and fashions.
- Empirically adequate critical analysis of social problems is usually *multidisciplinary*.
- Rather than merely *describe* discourse structures, it tries to *explain* them in terms of properties of social interaction and especially social structure.
- More specifically, CDA focuses on the ways discourse structures enact, confirm, legitimate, reproduce, or challenge relations of *power* and *dominance* in society.

Fairclough and Wodak (1997: 271-80) summarize the main tenets of CDA as follows:

- 1. CDA addresses social problems
- 2. Power relations are discursive
- 3. Discourse constitutes society and culture
- 4. Discourse does ideological work
- 5. Discourse is historical
- 6. The link between text and society is mediated
- 7. Discourse analysis is interpretative and explanatory
- 8. Discourse is a form of social action.

Whereas some of these tenets have also been discussed above, others need a more systematic theoretical analysis, of which we shall present some fragments here as a more or less general basis for the main principles of CDA (for details about these aims of critical discourse and language studies, see, e.g., Caldas-Coulthard and Coulthard 1996; Fairclough 1992a, 1995a; Fairclough and Wodak 1997; Fowler et al. 1979; van Dijk 1993b).

1 Conceptual and Theoretical Frameworks

Since CDA is not a specific direction of research, it does not have a unitary theoretical framework. Within the aims mentioned above, there are many types of CDA, and these may be theoretically and analytically quite diverse. Critical analysis of conversation is very different from an analysis of news reports in the press or of lessons and teaching at school. Yet, given the common perspective and the general aims of CDA, we may also find overall conceptual and theoretical frameworks that are closely related. As suggested, most kinds of CDA will ask questions about the way specific

discourse structures are deployed in the reproduction of social dominance, whether they are part of a conversation or a news report or other genres and contexts. Thus, the typical vocabulary of many scholars in CDA will feature such notions as "power," "dominance," "hegemony," "ideology," "class," "gender," "race," "discrimination," "interests," "reproduction," "institutions," "social structure," and "social order," besides the more familiar discourse analytical notions.¹

In this section, I focus on a number of basic concepts themselves, and thus devise a theoretical framework that critically relates discourse, cognition, and society.

1.1 Macro vs. micro

Language use, discourse, verbal interaction, and communication belong to the microlevel of the social order. Power, dominance, and inequality between social groups are typically terms that belong to a macrolevel of analysis. This means that CDA has to theoretically bridge the well-known "gap" between micro and macro approaches, which is of course a distinction that is a sociological construct in its own right (Alexander et al. 1987; Knorr-Cetina and Cicourel 1981). In everyday interaction and experience the macro- and microlevel (and intermediary "mesolevels") form one unified whole. For instance, a racist speech in parliament is a discourse at the microlevel of social interaction in the specific situation of a debate, but at the same time may enact or be a constituent part of legislation or the reproduction of racism at the macrolevel.

There are several ways to analyze and bridge these levels, and thus to arrive at a unified critical analysis:

- 1 *Members–groups:* Language users engage in discourse *as* members of (several) social groups, organizations, or institutions; and conversely, groups thus may act "by" their members.
- 2 Actions-process: Social acts of individual actors are thus constituent parts of group actions and social processes, such as legislation, newsmaking, or the reproduction of racism.
- 3 Context-social structure: Situations of discursive interaction are similarly part or constitutive of social structure; for example, a press conference may be a typical practice of organizations and media institutions. That is, "local" and more "global" contexts are closely related, and both exercise constraints on discourse.
- 4 *Personal and social cognition:* Language users as social actors have both personal and social cognition: personal memories, knowledge and opinions, as well as those shared with members of the group or culture as a whole. Both types of cognition influence interaction and discourse of individual members, whereas shared "social representations" govern the collective actions of a group.

1.2 *Power as control*

A central notion in most critical work on discourse is that of power, and more specifically the *social power* of groups or institutions. Summarizing a complex philosophical and social analysis, we will define social power in terms of *control*. Thus, groups have (more or less) power if they are able to (more or less) control the acts and minds of (members of) other groups. This ability presupposes a *power base* of privileged access to scarce social resources, such as force, money, status, fame, knowledge, information, "culture," or indeed various forms of public discourse and communication (of the vast literature on power, see, e.g., Lukes 1986; Wrong 1979).

Different *types of power* may be distinguished according to the various resources employed to exercise such power: the coercive power of the military and of violent men will rather be based on force, the rich will have power because of their money, whereas the more or less persuasive power of parents, professors, or journalists may be based on knowledge, information, or authority. Note also that power is seldom absolute. Groups may more or less control other groups, or only control them in specific situations or social domains. Moreover, dominated groups may more or less resist, accept, condone, comply with, or legitimate such power, and even find it "natural."

The power of dominant groups may be integrated in laws, rules, norms, habits, and even a quite general consensus, and thus take the form of what Gramsci called "hegemony" (Gramsci 1971). Class domination, sexism, and racism are characteristic examples of such hegemony. Note also that power is not always exercised in obviously abusive acts of dominant group members, but may be enacted in the myriad of taken-for-granted actions of everyday life, as is typically the case in the many forms of everyday sexism or racism (Essed 1991). Similarly, not all members of a powerful group are always more powerful than all members of dominated groups: power is only defined here for groups as a whole.

For our analysis of the relations between discourse and power, thus, we first find that access to specific forms of discourse, e.g. those of politics, the media, or science, is itself a power resource. Secondly, as suggested earlier, action is controlled by our minds. So, if we are able to influence people's minds, e.g. their knowledge or opinions, we indirectly may control (some of) their actions, as we know from persuasion and manipulation.

Closing the discourse–power circle, finally, this means that those groups who control most influential discourse also have more chances to control the minds and actions of others.

Simplifying these very intricate relationships even further for this chapter, we can split up the issue of discursive power into two basic questions for CDA research:

- 1 How do (more) powerful groups control public discourse?
- 2 How does such discourse control mind and action of (less) powerful groups, and what are the social consequences of such control, such as social inequality?

I address each question below.²

1.2.1 Control of public discourse

We have seen that among many other resources that define the power base of a group or institution, *access to* or *control over* public discourse and communication is an important "symbolic" resource, as is the case for knowledge and information (van Dijk 1996). Most people have active control only over everyday talk with family members, friends, or colleagues, and passive control over, e.g. media usage. In many

situations, ordinary people are more or less passive targets of text or talk, e.g. of their bosses or teachers, or of the authorities, such as police officers, judges, welfare bureaucrats, or tax inspectors, who may simply tell them what (not) to believe or what to do.

On the other hand, members of more powerful social groups and institutions, and especially their leaders (the elites), have more or less exclusive access to, and control over, one or more types of public discourse. Thus, professors control scholarly discourse, teachers educational discourse, journalists media discourse, lawyers legal discourse, and politicians policy and other public political discourse. Those who have more control over more – and more influential – discourse (and more discourse properties) are by that definition also more powerful. In other words, we here propose a discursive definition (as well as a practical diagnostic) of one of the crucial constituents of social power.

These notions of discourse access and control are very general, and it is one of the tasks of CDA to spell out these forms of power. Thus, if discourse is defined in terms of complex communicative events, access and control may be defined both for the *context* and for the *structures of text and talk themselves*.

Context is defined as the mentally represented structure of those properties of the social situation that are relevant for the production or comprehension of discourse (Duranti and Goodwin 1992; van Dijk 1998b). It consists of such categories as the overall definition of the situation, setting (time, place), ongoing actions (including discourses and discourse genres), participants in various communicative, social, or institutional roles, as well as their mental representations: goals, knowledge, opinions, attitudes, and ideologies. Controlling context involves control over one or more of these categories, e.g. determining the definition of the communicative situation, deciding on time and place of the communicative event, or on which participants may or must be present, and in which roles, or what knowledge or opinions they should (not) have, and which social actions may or must be accomplished by discourse.

Also crucial in the enactment or exercise of group power is control not only over content, but over the structures of text and talk. Relating text and context, thus, we already saw that (members of) powerful groups may decide on the (possible) discourse *genre(s)* or *speech acts* of an occasion. A teacher or judge may require a direct answer from a student or suspect, respectively, and not a personal story or an argument (Wodak 1984a, 1986). More critically, we may examine how powerful speakers may abuse their power in such situations, e.g. when police officers use force to get a confession from a suspect (Linell and Jonsson 1991), or when male editors exclude women from writing economic news (van Zoonen 1994).

Similarly, genres typically have conventional *schemas* consisting of various *categories*. Access to some of these may be prohibited or obligatory, e.g. some greetings in a conversation may only be used by speakers of a specific social group, rank, age, or gender (Irvine 1974).

Also vital for all discourse and communication is who controls the *topics* (semantic macrostructures) and topic change, as when editors decide what news topics will be covered (Gans 1979; van Dijk 1988a, 1988b), professors decide what topics will be dealt with in class, or men control topics and topic change in conversations with women (Palmer 1989; Fishman 1983; Leet-Pellegrini 1980; Lindegren-Lerman 1983).

Although most discourse control is contextual or global, even local details of *meaning*, *form*, or *style* may be controlled, e.g. the details of an answer in class or court, or choice of lexical items or jargon in courtrooms, classrooms or newsrooms (Martín Rojo 1994). In many situations, volume may be controlled and speakers ordered to "keep their voice down" or to "keep quiet," women may be "silenced" in many ways (Houston and Kramarae 1991), and in some cultures one needs to "mumble" as a form of respect (Albert 1972). The public use of specific words may be banned as subversive in a dictatorship, and discursive challenges to culturally dominant groups (e.g. white, western males) by their multicultural opponents may be ridiculed in the media as "politically correct" (Williams 1995). And finally, action and interaction dimensions of discourse may be controlled by prescribing or proscribing specific speech acts, and by selectively distributing or interrupting turns (see also Diamond 1996).

In sum, virtually all levels and structures of context, text, and talk can in principle be more or less controlled by powerful speakers, and such power may be abused at the expense of other participants. It should, however, be stressed that talk and text do not always and directly enact or embody the overall power relations between groups: it is always the context that may interfere with, reinforce, or otherwise transform such relationships.

1.2.2 Mind control

If controlling discourse is a first major form of power, controlling people's minds is the other fundamental way to reproduce dominance and hegemony.³ Within a CDA framework, "mind control" involves even more than just acquiring beliefs about the world through discourse and communication. Suggested below are ways that power and dominance are involved in mind control.

First, recipients tend to accept beliefs, knowledge, and opinions (unless they are inconsistent with their personal beliefs and experiences) through discourse from what they see as authoritative, trustworthy, or credible sources, such as scholars, experts, professionals, or reliable media (Nesler et al. 1993). Second, in some situations participants are obliged to be recipients of discourse, e.g. in education and in many job situations. Lessons, learning materials, job instructions, and other discourse types in such cases may need to be attended to, interpreted, and learned as intended by institutional or organizational authors (Giroux 1981). Third, in many situations there are no pubic discourses or media that may provide information from which alternative beliefs may be derived (Downing 1984). Fourth, and closely related to the previous points, recipients may not have the knowledge and beliefs needed to challenge the discourses or information they are exposed to (Wodak 1987).

Whereas these conditions of mind control are largely *contextual* (they say something about the participants of a communicative event), other conditions are *discursive*, that is, a function of the structures and strategies of text or talk itself. In other words, given a specific context, certain meanings and forms of discourse have more influence on people's minds than others, as the very notion of "persuasion" and a tradition of 2000 years of rhetoric may show.⁴

Once we have elementary insight into some of the structures of the mind, and what it means to control it, the crucial question is how discourse and its structures are able to exercise such control. As suggested above, such discursive influence may be due to *context* as well as to the *structures of text and talk themselves*.

Contextually based control derives from the fact that people understand and represent not only text and talk, but also the whole communicative situation. Thus, CDA typically studies how context features (such as the properties of language users of powerful groups) influence the ways members of dominated groups define the communicative situation in "preferred context models" (Martín Rojo and van Dijk 1997).

CDA also focuses on how *discourse structures* influence mental representations. At the *global level* of discourse, *topics* may influence what people see as the most important information of text or talk, and thus correspond to the top levels of their mental models. For example, expressing such a topic in a headline in news may powerfully influence how an event is defined in terms of a "preferred" mental model (e.g. when crime committed by minorities is typically topicalized and headlined in the press: Duin et al. 1988; van Dijk 1991). Similarly, argumentation may be persuasive because of the social opinions that are "hidden" in its implicit premises and thus taken for granted by the recipients, e.g. immigration may thus be restricted if it is presupposed in a parliamentary debate that all refugees are "illegal" (see the contributions in Wodak and van Dijk 2000) Likewise, at the *local level*, in order to understand discourse meaning and coherence, people may need models featuring beliefs that remain implicit (presupposed) in discourse. Thus, a typical feature of manipulation is to communicate beliefs implicitly, that is, without actually asserting them, and with less chance that they will be challenged.

These few examples show how various types of discourse structure may influence the formation and change of mental models and social representations. If dominant groups, and especially their elites, largely control public discourse and its structures, they thus also have more control over the minds of the public at large. However, such control has its limits. The complexity of comprehension, and the formation and change of beliefs, are such that one cannot always predict which features of a specific text or talk will have which effects on the minds of specific recipients.

These brief remarks have provided us with a very general picture of how discourse is involved in dominance (power abuse) and in the production and reproduction of social inequality. It is the aim of CDA to examine these relationships in more detail. In the next section, we review several areas of CDA research in which these relationships are investigated.⁵

2 Research in Critical Discourse Analysis

Although most discourse studies dealing with any aspect of power, domination, and social inequality have not been explicitly conducted under the label of CDA, we shall nevertheless refer to some of these studies below.

2.1 Gender inequality

One vast field of critical research on discourse and language that thus far has not been carried out within a CDA perspective is that of gender. In many ways, feminist work has become paradigmatic for much discourse analysis, especially since much of this work explicitly deals with social inequality and domination. We will not review it here; see Kendall and Tannen, this volume; also the books authored and edited by, e.g., Cameron (1990, 1992); Kotthoff and Wodak (1997); Seidel (1988); Thorne et al. (1983); Wodak (1997); for discussion and comparison with an approach that emphasizes cultural differences rather than power differences and inequality, see, e.g., Tannen (1994a); see also Tannen (1994) for an analysis of gender differences at work, in which many of the properties of discursive dominance are dealt with.

2.2 Media discourse

The undeniable power of the media has inspired many critical studies in many disciplines: linguistics, semiotics, pragmatics, and discourse studies. Traditional, often content analytical approaches in critical media studies have revealed biased, stereotypical, sexist or racist images in texts, illustrations, and photos. Early studies of media language similarly focused on easily observable surface structures, such as the biased or partisan use of words in the description of Us and Them (and Our/Their actions and characteristics), especially along sociopolitical lines in the representation of communists. The critical tone was set by a series of "Bad News" studies by the Glasgow University Media Group (1976, 1980, 1982, 1985, 1993) on features of TV reporting, such as in the coverage of various issues (e.g. industrial disputes (strikes), the Falklands (Malvinas) war, the media coverage of AIDS.)

Perhaps best known outside of discourse studies is the media research carried out by Stuart Hall and his associates within the framework of the cultural studies paradigm. (See, e.g., Hall et al. 1980; for introduction to the critical work of cultural studies, see Agger 1992a; see also Collins et al. 1986; for earlier critical approaches to the analysis of media images, see also Davis and Walton 1983; and for a later CDA approach to media studies that is related to the critical approach of cultural studies, see Fairclough 1995b. See also Cotter, this volume.)

An early collection of work of Roger Fowler and his associates (Fowler et al. 1979) also focused on the media. As with many other English and Australian studies in this paradigm, the theoretical framework of Halliday's functional-systemic grammar is used in a study of the "transitivity" of syntactic patterns of sentences (see Martin, this volume). The point of such research is that events and actions may be described with syntactic variations that are a function of the underlying involvement of actors (e.g. their agency, responsibility, and perspective). Thus, in an analysis of the media accounts of the "riots" during a minority festival, the responsibility of the authorities and especially of the police in such violence may be systematically de-emphasized by defocusing, e.g. by passive constructions and nominalizations; that is, by leaving agency and responsibility implicit. Fowler's later critical studies of the media continue this tradition, but also pay tribute to the British cultural studies paradigm that defines news not as a reflection of reality, but as a product shaped by political, economic, and cultural forces (Fowler 1991). More than in much other critical work on the media, he also focuses on the linguistic "tools" for such a critical study, such as the analysis of transitivity in syntax, lexical structure, modality, and speech acts. Similarly van Dijk (1988b) applies a theory of news discourse (van Dijk 1988a) in

critical studies of international news, racism in the press, and the coverage of squatters in Amsterdam.

2.3 Political discourse

Given the role of political discourse in the enactment, reproduction, and legitimization of power and domination, we may also expect many critical discourse studies of political text and talk (see Wilson, this volume). So far most of this work has been carried out by linguists and discourse analysts, because political science is among the few social disciplines in which discourse analysis has remained virtually unknown, although there is some influence of "postmodern" approaches to discourse (Derian and Shapiro 1989; Fox and Miller 1995), and many studies of political communication and rhetoric overlap with a discourse analytical approach (Nimmo and Sanders 1981). Still closer to discourse analysis is the current approach to "frames" (conceptual structures or sets of beliefs that organize political thought, policies, and discourse) in the analysis of political text and talk (Gamson 1992).

In linguistics, pragmatics, and discourse studies, political discourse has received attention outside the more theoretical mainstream. Seminal work comes from Paul Chilton; see, e.g., his collection on the language of the nuclear arms debate (Chilton 1985), as well as later work on contemporary nukespeak (Chilton 1988) and metaphor (Chilton 1996; Chilton and Lakoff 1995).

Although studies of political discourse in English are internationally best known because of the hegemony of English, much work has been done (often earlier, and often more systematic and explicit) in German, Spanish, and French. This work is too extensive to even begin to review here beyond naming a few influential studies.

Germany has a long tradition of political discourse analysis, both (then) in the West (e.g. about Bonn's politicians by Zimmermann 1969), as well as in the former East (e.g. the semiotic-materialist theory of Klaus 1971) (see also the introduction by Bachem 1979). This tradition in Germany witnessed a study of the language of war and peace (Pasierbsky 1983) and of speech acts in political discourse (Holly 1990). There is also a strong tradition of studying fascist language and discourse (e.g. the lexicon, propaganda, media, and language politics; Ehlich 1989).

In France, the study of political language has a respectable tradition in linguistics and discourse analysis, also because the barrier between (mostly structuralist) linguistic theory and text analysis was never very pronounced. Discourse studies are often corpus-based and there has been a strong tendency toward formal, quantitative, and automatic (content) analysis of such big datasets, often combined with critical ideological analysis (Pêcheux 1969, 1982; Guespin 1976). The emphasis on automated analysis usually implies a focus on (easily quantifiable) lexical analyses (see Stubbs, this volume).

Critical political discourse studies in Spain and especially also in Latin America has been very productive. Famous is the early critical semiotic (anticolonialist) study of Donald Duck by Dorfman and Mattelart (1972) in Chile. Lavandera et al. (1986, 1987) in Argentina take an influential sociolinguistic approach to political discourse, e.g. its typology of authoritarian discourse. Work of this group has been continued and organized in a more explicit CDA framework especially by Pardo (see, e.g., her work on legal discourse; Pardo 1996). In Mexico, a detailed ethnographic discourse analysis of local authority and decision-making was carried out by Sierra (1992). Among the many other critical studies in Latin America, we should mention the extensive work of Teresa Carbó on parliamentary discourse in Mexico, focusing especially on the way delegates speak about native Americans (Carbó 1995), with a study in English on interruptions in these debates (Carbó 1992).

2.4 Ethnocentrism, antisemitism, nationalism, and racism

The study of the role of discourse in the enactment and reproduction of ethnic and "racial" inequality has slowly emerged in CDA. Traditionally, such work focused on ethnocentric and racist representations in the mass media, literature, and film (Dines and Humez 1995; UNESCO 1977; Wilson and Gutiérrez 1985; Hartmann and Husband 1974; van Dijk 1991). Such representations continue centuries-old dominant images of the Other in the discourses of European travelers, explorers, merchants, soldiers, philosophers, and historians, among other forms of elite discourse (Barker 1978; Lauren 1988). Fluctuating between the emphasis on exotic difference, on the one hand, and supremacist derogation stressing the Other's intellectual, moral, and biological inferiority, on the other hand, such discourses also influenced public opinion and led to broadly shared social representations. It is the continuity of this socio-cultural tradition of negative images about the Other that also partly explains the persistence of dominant patterns of representation in contemporary discourse, media, and film (Shohat and Stam 1994).

Later discourse studies have gone beyond the more traditional, content analytical analysis of "images" of the Others, and probed more deeply into the linguistic, semiotic, and other discursive properties of text and talk to and about minorities, immigrants, and Other peoples (for detailed review, see Wodak and Reisigl, this volume). Besides the mass media, advertising, film, and textbooks, which were (and still are) the genres most commonly studied, this newer work also focuses on political discourse, scholarly discourse, everyday conversations, service encounters, talk shows, and a host of other genres.

Many studies on ethnic and racial inequality reveal a remarkable similarity among the stereotypes, prejudices, and other forms of verbal derogation across discourse types, media, and national boundaries. For example, in a vast research program carried out at the University of Amsterdam since the early 1980s, we examined how Surinamese, Turks, and Moroccans, and ethnic relations generally, are represented in conversation, everyday stories, news reports, textbooks, parliamentary debates, corporate discourse, and scholarly text and talk (van Dijk 1984, 1987a, 1987b, 1991, 1993). Besides stereotypical topics of difference, deviation, and threat, story structures, conversational features (such as hesitations and repairs in mentioning Others), semantic moves such as disclaimers ("We have nothing against blacks, but ...", etc.), lexical description of Others, and a host of other discourse features also were studied. The aim of these projects was to show how discourse expresses and reproduces underlying social representations of Others in the social and political context. Ter Wal (1997) applies this framework in a detailed study of the ways Italian political and media discourse gradually changed, from an antiracist commitment and benign representation of the "*extracommunitari*" (non-Europeans) to a more stereotypical and negative portrayal of immigrants in terms of crime, deviance, and threat.

The major point of our work is that racism (including antisemitism, xenophobia, and related forms of resentment against "racially" or ethnically defined Others) is a complex system of social and political inequality that is also reproduced by discourse in general, and by elite discourses in particular (see further references in Wodak and Reisigl, this volume).

Instead of further elaborating the complex details of the theoretical relationships between discourse and racism, we shall refer to a book that may be taken as a prototype of conservative elite discourse on "race" today, namely, *The End of Racism* by Dinesh D'Souza (1995). This text embodies many of the dominant ideologies in the USA, especially on the right, and it specifically targets one minority group in the USA: African Americans. Space prohibits detailed analysis of this 700-page book (but see van Dijk 1998a). Here we can merely summarize how the CDA of D'Souza's *The End of Racism* shows what kind of discursive structures, strategies, and moves are deployed in exercising the power of the dominant (white, western, male) group, and how readers are manipulated to form or confirm the social representations that are consistent with a conservative, supremacist ideology.

The overall strategy of D'Souza's *The End of Racism* is the combined implementation, at all levels of the text, of the positive presentation of the in-group and the negative presentation of the out-group. In D'Souza's book, the principal rhetorical means are those of hyperbole and metaphor, viz., the exaggerated representation of social problems in terms of illness ("pathologies," "virus"), and the emphasis of the contrast between the Civilized and the Barbarians. Semantically and lexically, the Others are thus associated not simply with difference, but rather with deviance ("illegitimacy") and threat (violence, attacks). Argumentative assertions of the depravity of black culture are combined with denials of white deficiencies (racism), with rhetorical mitigation and euphemization of its crimes (colonialism, slavery), and with semantic reversals of blame (blaming the victim). Social conflict is thus cognitively represented and enhanced by polarization, and discursively sustained and reproduced by derogating, demonizing, and excluding the Others from the community of Us, the Civilized.

2.5 From group domination to professional and institutional power

We have reviewed in this section critical studies of the role of discourse in the (re)production inequality. Such studies characteristically exemplify the CDA perspective on power abuse and dominance by specific social groups.⁶ Many other studies, whether under the CDA banner or not, also critically examine various genres of institutional and professional discourse, e.g. text and talk in the courtroom (see Shuy, this volume; Danet 1984; O'Barr et al. 1978; Bradac et al. 1981; Ng and Bradac 1993; Lakoff 1990; Wodak 1984a; Pardo 1996; Shuy 1992), bureaucratic discourse (Burton and Carlen 1979; Radtke 1981), medical discourse (see Ainsworth-Vaughn and Fleischman, this volume; Davis 1988; Fisher 1995; Fisher and Todd 1986; Mishler 1984; West 1984; Wodak 1996), educational and scholarly discourse (Aronowitz 1988; Apple 1979; Bourdieu 1984, 1989; Bernstein 1975, 1990; Bourdieu et al. 1994; Giroux 1981; Willis 1977; Atkinson et al. 1995; Coulthard 1994; Duszak 1997; Fisher and Todd 1986; Mercer 1995; Wodak 1996; Bergvall and Remlinger 1996; Ferree and Hall 1996; Jaworski 1983; Leimdorfer 1992; Osler 1994; Said 1979; Smith 1991; van Dijk 1987, 1993), and corporate discourse (see Linde, this volume; Mumby 1988; Boden 1994; Drew and Heritage 1992; Ehlich 1995; Mumby 1993; Mumby and Clair 1997), among many other sets of *genres*. In all these cases, power and dominance are associated with specific social domains (politics, media, law, education, science, etc.), their professional elites and institutions, and the rules and routines that form the background of the everyday discursive reproduction of power in such domains and institutions. The victims or targets of such power are usually the public or citizens at large, the "masses," clients, subjects, the audience, students, and other groups that are dependent on institutional and organizational power.

3 Conclusion

We have seen in this chapter that critical discourse analyses deal with the relationship between discourse and power. We have also sketched the complex theoretical framework needed to analyze discourse and power, and provided a glimpse of the many ways in which power and domination are reproduced by text and talk.

Yet several methodological and theoretical gaps remain. First, the cognitive interface between discourse structures and those of the local and global social context is seldom made explicit, and appears usually only in terms of the notions of knowledge and ideology (van Dijk 1998). Thus, despite a large number of empirical studies on discourse and power, the details of the multidisciplinary *theory* of CDA that should relate discourse and action with cognition and society are still on the agenda. Second, there is still a gap between more linguistically oriented studies of text and talk and the various approaches in the social. The first often ignore concepts and theories in sociology and political science on power abuse and inequality, whereas the second seldom engage in detailed discourse analysis. Integration of various approaches is therefore very important to arrive at a satisfactory form of multidisciplinary CDA.

NOTES

I am indebted to Ruth Wodak for her comments on an earlier version of this chapter, and to Laura Pardo for further information about CDA research in Latin America.

1 It comes as no surprise, then, that CDA research will often refer to the leading social philosophers and social scientists of our time when theorizing these and other fundamental notions. Thus, reference to the leading scholars of the Frankfurter School and to contemporary work by Habermas (for instance, on legitimation and his last "discourse" approach to norms and democracy) is of course common in critical analysis. Similarly, many critical studies will refer to Foucault

when dealing with notions such as power, domination, and discipline or the more philosophical notion of "orders of discourse." More recently, the many studies on language, culture, and society by Bourdieu have become increasingly influential; for instance, his notion of "habitus." From another sociological perspective, Giddens's structuration theory is now occasionally mentioned. It should be borne in mind that although several of these social philosophers and sociologists make extensive use of the notions of language and discourse, they seldom engage in explicit, systematic discourse analysis. Indeed, the last thing critical discourse scholars should do is to uncritically adopt philosophical or sociological ideas about language and discourse that are obviously uninformed by advances in contemporary linguistics and discourse analysis. Rather, the work referred to here is mainly relevant for the use of fundamental concepts about the social order and hence for the metatheory of CDA.

- 2 Space limitations prevent discussion of a third issue: how dominated groups discursively challenge or resist the control of powerful groups.
- 3 Note that "mind control" is merely a handy phrase to summarize a very complex process. Cognitive psychology and mass communication research have shown that influencing the mind is not as straightforward a process as simplistic ideas about mind control might suggest (Britton and Graesser 1996; Glasser and Salmon 1995; Klapper 1960; van Dijk and Kintsch 1983). Recipients may vary in their interpretation and uses of text and talk, also as a function of class, gender, or culture (Liebes and Katz 1990). Likewise, recipients seldom passively accept the intended opinions of specific discourses. However, we should not forget that most of our beliefs about

the world are acquired through discourse.

- 4 In order to analyze the complex processes involved in how discourse may control people's minds, we would need to spell out the detailed mental representations and cognitive operations studied in cognitive science. Since even an adequate summary is beyond the scope of this chapter, we will only briefly introduce a few notions that are necessary to understand the processes of discursive mind control (for details, see, e.g., Graesser and Bower 1990; van Dijk and Kintsch 1983; van Oostendorp and Zwaan 1994; Weaver et al. 1995).
- 5 Note that the picture just sketched is very schematic and general. The relations between the social power of groups and institutions, on the one hand, and discourse on the other, as well as between discourse and cognition, and cognition and society, are vastly more complex. There are many contradictions. There is not always a clear picture of one dominant group (or class or institution) oppressing another one, controlling all public discourse, and such discourse directly controlling the mind of the dominated. There are many forms of collusion, consensus, legitimation, and even "joint production" of forms of inequality. Members of dominant groups may become dissidents and side with dominated groups, and vice versa. Opponent discourses may be adopted by dominant groups, whether strategically to neutralize them, or simply because dominant power and ideologies may change, as is for instance quite obvious in ecological discourse and ideology.

6 Unfortunately, the study of the discursive reproduction of class has been rather neglected in this perspective; for a related approach, though, see Willis (1977).

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